

Dear members,

This report is written at a critical time for our movement. In spite of stimulus spending drawing to an end, the federal and most provincial governments will still be running multi-billion dollar deficits, forcing them to choose between cutting public spending, raising taxes, and taking on more debt. While these structural deficits are primarily the result of a series of irresponsible tax cuts, it is more than likely that governments' first inclination will be to slash spending.

Canada has been governed by a minority Parliament since 2004. Generally these governments have been reasonably favourable to students. The current Conservative government has increased core funding, added some measure of accountability to transfer payments for post-secondary education and responded to students by creating Canada's first national system of grants.

Recent opinion polls and by-election results indicate that, perhaps more than any other time in the past five years, a majority government may be on the immediate horizon. While the current government has provided some meaningful changes for post-secondary education, students must not be complacent. While minority governments tend to temper politicians, who are constantly looking to the next election, it is hard to gauge what a government will do knowing that they have four unimpeded years to govern.

While it is easy to focus on protecting what we have today, it is important to look forward to what we could have tomorrow. As we stand at this crossroads it is essential that we focus on what unites us and continue to advocate for strong federal leadership in post-secondary education.

What follows is an overview of the work of the Federation and its National Executive over the past six months.

In solidarity,

The National Executive

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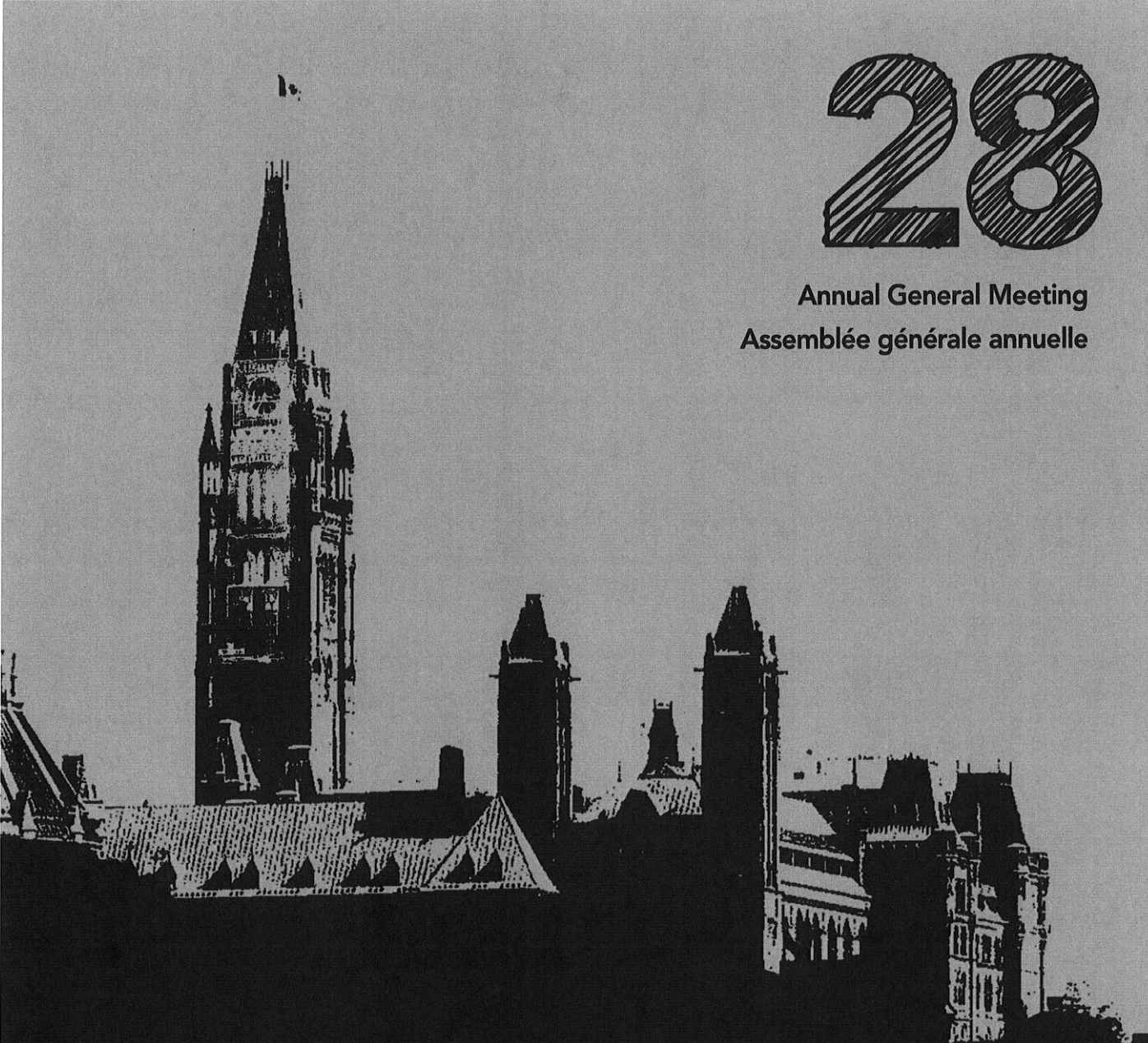
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Annual General Meeting
Assemblée générale annuelle

Campaigns & Government Relations

National Executive Report

May 17, 2009 to November 24, 2009

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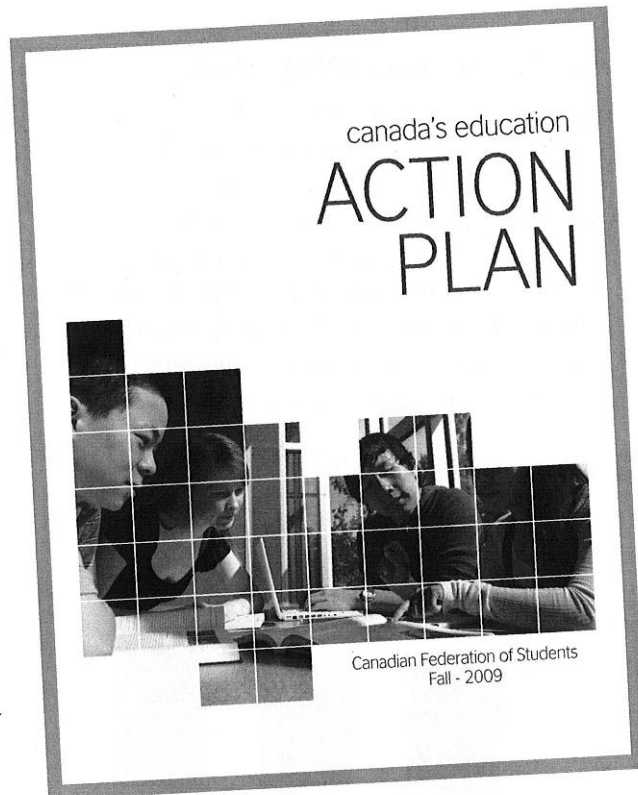
LOBBY WEEK

At the May 2009 national general meeting member locals voted to coordinate, in addition to the Federation's ongoing contact with the federal government, an intensive lobbying session in fall 2009. This coordinated lobby effort took place from October 19 to 23 in Ottawa. In meetings, the Federation focused on the following issues as top priorities for the federal government:

- increased federal funding for post-secondary education;
- the need for a federal post-secondary education act;
- increased value and number of up-front grants;
- increased funding for Statistics Canada's branch for the collection and analysis of post-secondary education statistics;
- increased funding for the Post-Secondary Student Support Program (PSSSP); and
- the need for an asymmetrical allocation of the grants through the Canada Graduate Scholarships program.

In advance of the meetings, the Federation released its Canada Education Action Plan, a blueprint for post-secondary education in Canada. The Plan outlined recommendations to increase accessibility to and the quality of colleges and universities, reduce student debt, build research capacity, increase innovation, and ensure access to higher education for Aboriginal peoples. Federation representatives distributed the Plan to Members of Parliament and Senators during lobby meetings and copies were sent to Members of Parliament and Senators with whom the Federation was not able to meet.

During the week, member local representatives met with over two hundred Members of Parliament and Senators from their respective regions (see Appendix I). Many local representatives reported receiving strong support



for a dedicated transfer payment and a Post-Secondary Education Act from MPs of all parties. The Federation has been following up with Members of Parliament to gain multi-party support for the introduction of an Act.

On October 21, the Federation made a presentation to the Bloc Québécois caucus. The presentation focused on the Federation's call for increased funding for post-secondary education and to convert the funds used for education-related tax credits into up-front grants. Many Bloc MPs expressed particular interest in the amount of money the federal government spends on education-related tax credits and on the Canada Student Grants Program.

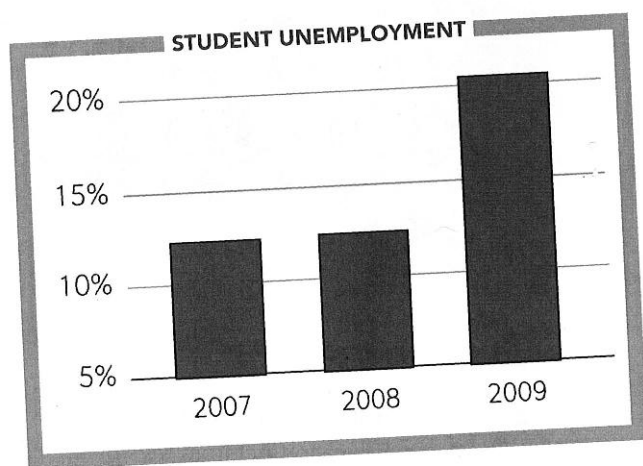
Follow-up letters to MPs and Senators outlining the commitments made during the meetings were sent out the following week.

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STUDENT UNEMPLOYMENT

Although unemployment began to rise in October 2008, youth unemployment remains the untold story of this recession. This past summer, student unemployment hit record highs, reaching 20.9 percent in July. The Federation produced a new fact sheet on students and employment and played an instrumental role in bringing to the forefront the issue of student unemployment and the increasing cost of post-secondary education.



2010 FEDERAL BUDGET PROCESS

Presentation and Submission to the House of Commons Standing Committee on Finance

As in previous years, the Federation was invited to submit a brief for the public consultations of the Standing Committee on Finance on the 2010 Budget. The Federation's submission identified the following priorities: increased federal funding for lower tuition fees governed by a federal act, the re-allocation of funding for tax credits to up-front grants, and increased federal funding for Aboriginal students. In addition, the Federation's brief outlined the necessity for a strong and viable tax base in order to support social programs such as post-secondary education.

On October 8, the Federation presented its pre-budget consultation brief to the Committee. The Committee was very interested in debating the

recommendations outlined by the Federation, particularly the feasibility of establishing a Post-Secondary Education Act and the large expenditures the federal government spends on tax credits. In addition, the Federation discussed the issue of student unemployment and the cuts to the Canada Summer Jobs program.

Alternative Federal Budget

Since 1996, the Federation has been an active participant in the Alternative Federal Budget (AFB) project. First released in 1994, the AFB project is coordinated by the Canadian Centre for Policy Alternatives. The AFB document uses the federal government's existing fiscal framework to reproduce a federal budget that addresses social priorities, including: increasing access to post-secondary education; rebuilding Canada's social safety net; protecting the environment; and achieving full employment.

The 2010 AFB is scheduled for release in early February, approximately three to six weeks before the typical release date for the federal budget. As in previous years, the Federation was invited to write the chapter on post-secondary education and research. In the text, the Federation noted the effect of the economic crisis and rising unemployment on accessibility and quality of post-secondary education. Namely, it was highlighted how investments in post-secondary education are the cornerstone of a sustainable economic recovery.

On November 18, the Federation participated in a 2010 Alternative Federal Budget roundtable that was coordinated by the Canadian Centre for Policy Alternatives and the Canadian Labour Congress. The participants discussed the impact of the recession, what true recovery would entail, and policy proposals for a transformative and sustainable recovery.

STUDENT FINANCIAL ASSISTANCE

Meeting with the Director General of the Canada Student Loans Program

On August 26, Federation representatives met Director General of the Canada Student Loans Program (CSLP), Barbara Glover, and other Program staff to discuss issues arising from the implementation of the 2008 federal budget.

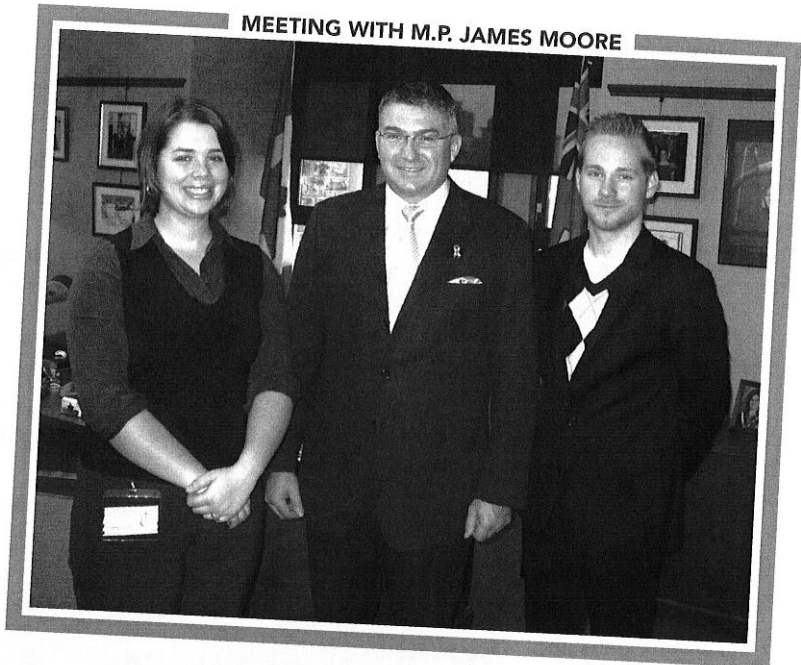
CANADA STUDENT GRANTS PROGRAM

An overview of the eligibility criteria for the new Canada Student Grant was provided by representatives of CSLP. In order to qualify for a low-income or middle-income grant, a student must have an assessed need of at least \$1 and be enrolled in a college or an undergraduate university program for at least sixty weeks. The low-income and middle-income thresholds cut-off for the previous base year is used to determine eligibility to the grants. For example, a student from Ontario whose family of four earns under \$41,329 would qualify for a low-income grant whereas a student from Ontario whose family of four earns \$79,303 would qualify for a middle-income grant.

REPAYMENT ASSISTANCE PLAN

CSLP officials provided clarifications on eligibility criteria for the Repayment Assistance Program (RAP). Repayment Assistance takes effect when a student is in the repayment period of their loan, but is unable to make the minimum payments. Students must apply to the program, but assurances were made by CSLP officials that once students were in contact with the service provider, RAP was offered as a primary option for students experiencing difficulty with repayment. The main goals of the plan are to cap the student

MEETING WITH M.P. JAMES MOORE



loan repayment period at fifteen years and to progressively adjust the amount of loan payments to reflect the student's income. The repayment amounts range from zero percent of income for low-income earners to 20 percent for those with a modest income.

In response to the Federation's question about the eligibility of students engaged in a post-doctoral fellowship abroad for the exemption to the residency regulation, CSLP officials clarified that the regulation remained the same as with the previous Interest Relief program. As such, the internship program needs to be affiliated with the Canadian International Development Agency (CIDA). Although CIDA does occasionally post for some fellowships abroad, the majority of overseas post-doctoral fellowships do not qualify for the one-year exemption to the residency requirement under RAP.

CANADA STUDENT LOANS PROGRAM

According to the most recent public data (2006-07), there were 343,261 Canada Student Loans issued in 2006-07 at an average of \$5,614, with 56 percent of borrowers from Ontario. Borrowers from Prince Edward Island had the highest

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average federal loan amount (\$7,035), while borrowers from Newfoundland and Labrador had the lowest loan amount (\$5,146). Students who began repayment during the 2006-07 year owed the Canada Student Loans Program an average of \$12,232. At consolidation, Manitoban students owed the least (\$10,313), while students from Nova Scotia owed the most (\$14,733).

CSLP officials clarified that it was not currently possible to provide data on the average length of time it took a student to repay a student loan, as it had been less than ten years since

Canada Student Loans had fully assumed the management of student loans and there had not yet been a full cohort of borrowers who had completed repayment under the direct loan system. However, information was provided on students who consolidated their loans in 2004-05, which was the first cohort to receive their full loans directly from Canada Student Loans Program. Four years after this cohort had consolidated their loans, 32 percent had repaid their loans in full, 25 percent had defaulted, and 43 percent were still in repayment.

PART-TIME LOANS

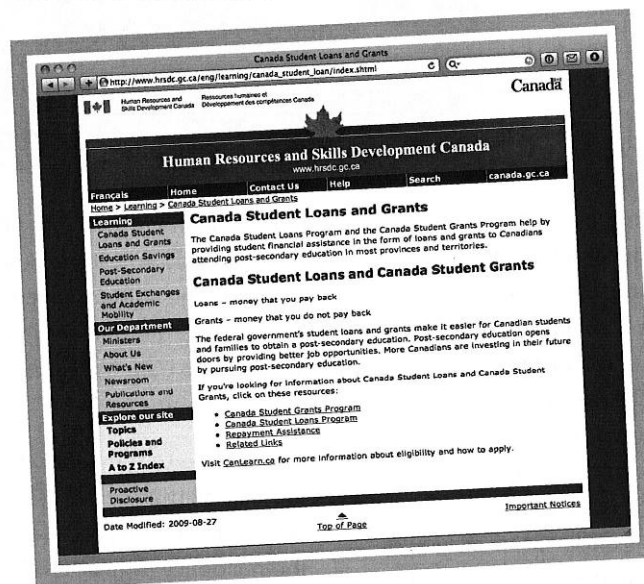
Prior to Budget 2008, part-time students could borrow a maximum of \$4,000 per year, but interest accrued and monthly payments were required during the study period. In Budget 2008, the federal government increased the amount part-time students can borrow up to \$10,000 and eliminated the need to repay during

the study period. While interest begins to accrue the moment the loan is taken out, CSLP officials stated that students now have the option to repay during their studies, though interest is not compounded during the study period.

Canada Student Grants Program Press Conference

The 2008 federal budget marked a pivotal moment in the Federation's campaign for a national system of student grants. Instead of renewing the Millennium Scholarship Foundation,

the Conservative government announced plans to wind down the Foundation and replace it with a national system of grants to be administered by the Canada Student Loans Program. On June 22, the Federation participated in a joint press conference with Minister of Human Resources and Skills Development Diane Finley to announce the new grants.



National Advisory Group on Student Financial Assistance

The National Advisory Group on Student Financial Assistance (NAGSFA) is composed of government representatives and organisations representing students, administrators, institutional financial aid staff, and faculty members. The NAGSFA normally meets semi-annually to discuss policy changes to the Canada Student Loans Program (CSLP), and more recently, the Canada Student Grants Program (CSGP).

JUNE 15 MEETING

The June 15 meeting of NAGSFA provided an in-depth update on the implementation of

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the measures announced in the 2008 federal budget, particularly in light of the economic recession. In August 2009, a consolidated Canada Student Grants Program (which includes the new low- and middle-income grants) was implemented along with the Repayment Assistance Plan (RAP). Although representatives of CSLP had hoped that every province would mirror the national Repayment Assistance Plan, the only provinces that will be offering it on provincial loans are Saskatchewan, New Brunswick, and Nova Scotia.

Meeting participants received a presentation on the impact of the economic recession on the uptake of Canada Student Loans. As unemployment, especially among youth, has risen in the last year it was reported that there were significant increases in both the number of borrowers (up 6.6 percent over the same period last year) and the amount that students were borrowing (up 3.4 percent between August 2008 and April 2009). Ontario accounted for the majority of the increase. Not surprisingly, the number of borrowers on interest relief and the amount of defaulted loans had also increased. It was noted that as the CSLP is a statutory federal program, funding for the grants program would automatically increase with demand, which ensures that all eligible students have access to the program.

The meeting was briefed about the outcome of industry consultations on the Canada Education Savings Program (a suite of programs made up of the Registered Education Savings Plans (RESPs), Canada Education Savings Grants (CESGs), and the Canada Learning Bond). It was reported that financial institutions found the program unnecessarily complex and difficult to administer and were not inclined to promote the Canada Learning Bond to modest income families (which only represented 3 percent of sales). Unfortunately, the review proposed simplistic

"Unfortunately, the mandate of the CSLP does not explicitly cite the reduction of student debt as a priority..."

solutions to resolving the general failure of the Canada Education Savings Program to improve access to post-secondary education for low- and middle-income families. The review of RESP industry practices recommended strengthening the consultative process, setting minimum standards of operation for the governance structure of RESP providers, and increasing the promotion of RESPs to modest income families, particularly through credit unions.

In February 2008, the Department of Human Resources and Skills Development conducted a review of the mandate and composition of the National Advisory Group on Student Financial Assistance. Representatives of the CSLP had suggested that the advisory group should broaden its mandate and consider assuming some of the activities that were conducted by the Millennium Scholarship Foundation, such as policy and research conferences. Following informal consultations with members of the advisory group, including the Federation, it was decided that the structure and mandate of the NAGSFA would remain the same, but that a National Learning Advisory Committee would be implemented in the fall to deal with broader post-secondary education issues. The terms of reference and committee composition have yet to be announced.

SPECIAL MEETING WITH MINISTER OF HUMAN RESOURCES AND SKILLS DEVELOPMENT

On June 22, after a joint press conference with the Minister of Human Resources and Skills Development to announce the national system of grants, the Federation, along with other NAGSFA members, participated in a roundtable with the Minister. Initially, the meeting was supposed to discuss an outreach and communications strategy

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for the Canada Student Grants Program and the Repayment Assistance Plan, as well as the barriers to access to post-secondary education. However, the discussion focused exclusively on how NAGSFA members could help promote grants.

SPECIAL MEETING ABOUT BUDGET 2009 LEGISLATION

On August 17, Federation representatives participated in a special meeting of NAGSFA that provided an in-depth update of the Budget 2009 legislation. Prior to Budget 2009, a student who knowingly provided false information could be investigated by the RCMP for fraud and assessed a fine if convicted. Under the new legislation, the Minister of Human Resources and Skills Development has the authority to deny or terminate loans and grants, repayment assistance, and the in-study interest-free periods; and can require a person to immediately repay a loan or grant if a student provides false information on their application. The Federation argued that the new legislation does not address the underlying issue of the increasing cost of post-secondary education. As the legislation has already been adopted, the Federation representatives strongly recommended that CSLP establish an appeals process.

OCTOBER 14 MEETING

On October 14, Federation representatives participated in the fall meeting of NAGSFA. Participants were briefed about the alternative payment process for jurisdictions that do not participate in the Canada Student Loan Programs. Currently, Québec, the Northwest Territories, and Nunavut provide their own student financial

assistance programs, which are reviewed by the federal government each November to ensure that the effect of the programs are similar to those administered by CSLP. The alternative payment calculations for how much these jurisdictions receive are based on net program costs, and the population of participating and non-participating individuals in each jurisdiction. If the assessed programs qualify for the alternative payment, the funds are disbursed on January 31 for the preceding loan year.

Updates were given detailing current loans and grants disbursements amounts. Although the numbers presented were preliminary, it was noted that there were five percent more borrowers this year than last year, with a 15 percent increase in borrowers in British Columbia and six percent increase in Ontario. So far, \$1.1 billion has been disbursed in full-time loans and 258,000 students have received the new low- and middle-income grants.

Service Advisory Council

On October 14, Federation representatives participated in a meeting of the Service Advisory Council. Following its purchase of Resolve Corporation, Davis-Henderson became the service provider for the Canada Student Loans Program. The presentation focused on the management of the call centre that handles applications, repayment, and queries from students who have Canada Student Loans and Grants. The representatives described the delivery of their contractual obligations with CSLP and outlined the steps that were taken throughout the year to communicate with students. Attendees were then taken on a tour of the facilities in Mississauga which houses CSLP in-bound and out-bound call centre workers alongside other voice service contracts with the private sector.

BENEFITS OF NEW GRANTS

\$350 million:
Initial funding for the CSGP

245,000
Students to receive funding
each year

\$400
Per semester grant for
middle-income students

\$1000
Per semester grant for low-
income students

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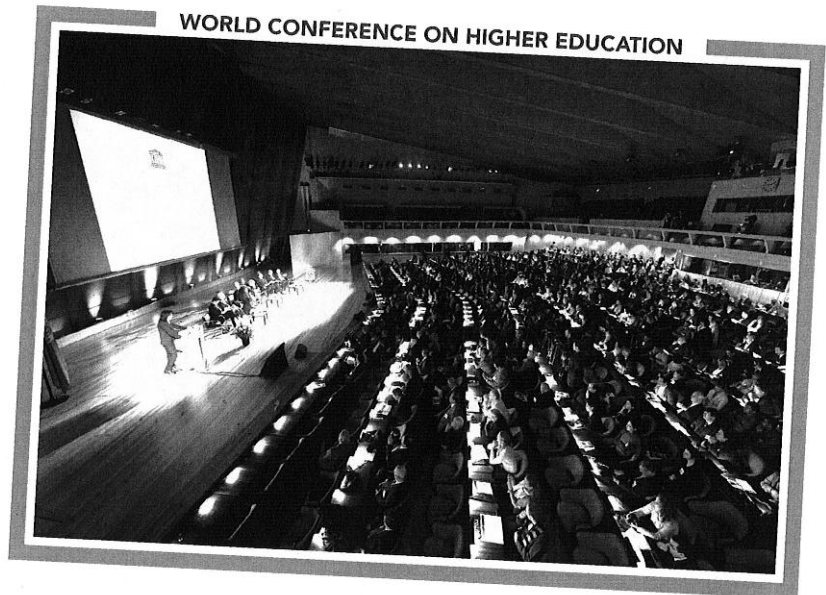
Millennium Scholarship Foundation

In the 2008 budget, the federal government announced that the Foundation's mandate would not be renewed and would be replaced by a national system of grants administered through the Canada Student Loans Program. It was announced that 95 percent of Millennium Scholarships had been disbursed and that their office furniture was going to be auctioned shortly. However, the MSF has been forming partnerships with private and not-for-profit organisations to develop the Canadian Post-Secondary Access Partnership, which provides information and advises students about program selection and student financial assistance options.

The Federation attended the annual research conference organised by the Millennium Scholarship Foundation on June 15 and 16 in Montréal. The research presented included statistics on the funding gap between the federal grants and financial need of students between 2000 and 2005, a presentation on the loan system in the US, and a presentation on research suggesting that high school students do not have an aversion to risk.

WORLD CONFERENCE ON HIGHER EDUCATION

In 1998, the United Nations Education, Scientific, and Cultural, Organization (UNESCO) held a world conference to bring together UNESCO member states to discuss the future of post-secondary education. The conference concluded with the publication of a declaration that outlined the common values and future actions to be undertaken by educational institutions, states, and UNESCO.



Regional Preparatory Conference

Each of the five regions (Africa, Arab States, Asia and the Pacific, Europe and North America, and Latin American and the Caribbean) held preparatory conferences in the months leading up to the World Conference. From May 21 to 24, the Europe and North America regional meeting was held. The Federation was the only Canadian student organisation invited to be in the Canadian delegation. Other organisations represented in the delegation were the Canadian Association of University Teachers, the Fédération québécoise des professeurs et professeurs d'université, the Association of Universities and Colleges of Canada, the Canadian Association of College and University Student Services, and the Council of Ministers of Education Canada.

The regional conference opened with a keynote address from Alex Usher of the U.S.-based Educational Policy Institute. Usher's record as a passionate advocate for higher tuition fees and greater privatisation of public post-secondary education in Canada was obvious in his remarks, and set the tone for the entire conference. Usher's speech and interjections throughout the conference, combined with a panel presentation from Millennium Scholarship Foundation CEO

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Norman Riddell, strongly suggests that the high-tuition fee model that the Federation is fighting in Canada has traction in the European UNESCO context.

Several other national students' unions were represented at the meeting and met informally to share notes and plan interventions. In advance of the meeting, the Federation contacted a representative from the European Students' Union (ESU) who was scheduled to speak on a panel as a respondent to Usher's speech. Background information and research was provided to the ESU representative and likely contributed to her effectiveness at countering his market-driven perspective.

Although Usher was a keynote speaker, he was not a member of the Canadian delegation and during meetings of the delegation, the Federation and other delegates were able to agree that Usher's position was not shared by most in the post-secondary sector. Regardless, most of the delegation's meeting time was consumed by a discussion of the draft regional communiqué that would be included into the larger global communiqué at the World Conference in July. The Canadian delegates requested that the head delegate (from the Council of Ministers) seek stronger language

about the role of democratic students' organisations in institutional decision-making and seek to soften or eliminate language that encouraged rankings of universities.

Requests from the Canadian delegation to edit the regional draft communiqué exposed the undemocratic nature of the drafting process. Feedback was accepted from officials from member states; however, there was no guarantee that a final draft would reflect

the requested edits. At the close of the regional meeting, a final draft was not available, and the Federation did not see the final draft until the World Conference the following month. The representative of the Council of Ministers of Education, Canada (CMEC) and the Canadian Council for UNESCO staff shared the Federation's frustration at the closed nature of the drafting process.

World Conference

The World Conference on Higher Education was held from July 5 to 8 at the UNESCO headquarters. Although the Federation was not selected to be part of the official delegation, as was the case with the regional meeting, the Federation was the only Canadian student organisation invited to participate as an observer.

All UNESCO member states were limited to four official delegates, making it very difficult for the Federation to achieve delegate status (in fact, only three delegations selected students from the national students' union: Finland, Netherlands, and Argentina). Nevertheless, there were many Canadian observers at the World Conference representing membership-based organisations, including the Federation, and governmental organisations (eg. Canadian Commission for UNESCO). Head Canadian delegate Ontario

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Minister of Training Colleges, and Universities John Malloy led meetings with all Canadian delegates at the conference on the first and last day of the World Conference to solicit input and feedback on the sessions and the content of the draft communiqué.

Nearly 1500 delegates and hundreds of observers attended the World Conference. After a keynote address from Dr. Jill Biden—"Second Lady" of the United States of America—the meeting opened with a panel review of each of the five regional preparatory sessions. The Federation's values were most closely reflected not in the European and North American regional report, but in the Latin America and Caribbean regional communiqué. Education as a right, the importance of public education, and caution about free trade in services all featured prominently in the communiqué—in contrast to the reports from most other regions, which emphasised the "diversification" of funding (higher tuition fees) and the growing role of the private sector.

A drafting committee comprised of three state delegates from each of the five UNESCO regions and civil society prepared a draft in advance of the meeting and subsequently worked each day throughout the conference negotiating revisions on the communiqué. The first draft circulated to delegates and observers included strong language cautioning against the perils of the General Agreement on Trade in Services (GATS). However, it became widely known that certain delegations were putting pressure on drafting committee members and other delegates to amend or delete this section. Student representatives were unanimous in their support for keeping the GATS language as it was originally written, but in the final communiqué, drafting committee members who were weak supporters of the GATS text agreed to cut it in return for removing references to university ranking systems. The communiqué also

included unfavourable text describing the post-secondary education sector's alleged imperative to "diversify" funding sources, seemingly in direct contradiction to other UN covenants and declarations that hold education as a right and the domain of governments.

During the closing plenary, a panel of handpicked students titled "Voices of the Future" generated significant ill will with student representatives. Although a representative of the European Students' Union spoke on a panel of respondents late on the first day and also participated in the communiqué drafting committee, student representatives were disappointed that no democratically-elected student was given the opportunity to address delegates about the student deliberations throughout the week. A subcommittee of student representatives have drafted a letter to UNESCO Higher Education Director Georges Haddad asking him to explain his error.

CONFERENCE OF COMMONWEALTH EDUCATION MINISTERS

The Federation was invited to join the Canadian delegation to the 17th Conference of Commonwealth Education Ministers (CCEM) on June 15 to 19.

The student stream of the CCEM had two styles of sessions: panel discussions with all student delegates and breakout sessions with approximately fifteen students (chaired by a CCEM-selected student). The breakout sessions allowed delegates a better opportunity to discuss issues than the plenary sessions, which often had limited time for delegate interventions.

In the breakout groups, there were several recurring themes. Most delegates agreed that the UNESCO "Education for All" goals were a top priority, as well as the emphasis on the education of girls in developing states. There

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was also substantial discussion about students' right to organise and freedom of speech. At the conclusion of the student forum, a declaration was submitted to the Commonwealth Ministers for consideration.

It is unclear what mechanisms are in place for ongoing intra-Commonwealth collaboration among youth and students. Although Commonwealth Youth Ambassadors are in place in many countries, the mandate of these representatives is unclear, as is their effectiveness. In the Canadian context, no contact has been established between the Youth Ambassador and the Canadian Federation of Students in recent memory. The absence of democratically accountable and politicised student representatives made organising leading up to and after the conference virtually impossible.

FEDERAL ELECTION READINESS

In anticipation of a federal election, letters were sent to political parties to urge them to make affordable, high-quality post-secondary education a priority in their election platform. In particular, the Federation encouraged parties to introduce a Post-Secondary Education Act to govern the funding given to the provinces for post-secondary education and to convert education related tax-credits into up-front grants administered through the Canada Student Grants Program. In addition, the Federation called on parties to include increased funding for a post-secondary education

transfer; increased funding for Statistics Canada; increased funding for Aboriginal students; amendments to the Copyright Act to broaden fair dealing; and increased funding for the research granting councils. Work is underway to develop materials and to upgrade the voteeducation.ca website.

ASSOCIATION OF UNIVERSITIES AND COLLEGES OF CANADA MEETING

The Association of Universities and Colleges of Canada (AUCC) is a national association representing university presidents. The AUCC undertakes lobbying and research for its members, and is often represented at meetings and events to which the Federation is invited. The AUCC has taken positions in the past supporting tuition fee increases and increased private partnerships on campus. More recently, the AUCC has focused on graduate education and research, Aboriginal student funding, and increasing the number of international students studying in Canada.

The AUCC hosted a meeting of post-secondary education groups on September 22 in order to share strategies and priorities. Some groups present included the Canadian Association of University Teachers, the Canadian Federation for Humanities and Social Sciences, the Association of Canadian Community Colleges, the Canadian Association of Research Librarians, and the Fédération étudiante universitaire du Québec.



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The meeting featured a roundtable discussion on each group's priorities and current work, and included a lengthy discussion on funding for Aboriginal students.

two international student visa fraud cases led the Immigration Minister to ask for a review of policies in the International Student Program on August 1, 2007. The two fraud cases subsequently led to jail sentences and fines.

**Association of Universities
and Colleges of Canada**



**Association des universités
et collèges du Canada**

The meeting was followed by a reception hosted by the AUCC with government officials who work in the area of post-secondary education, including representatives from the Canada Student Loans Program, representatives from the Prime Minister's Office, representatives from the Opposition Leaders Office, representatives of the Millennium Scholarship Foundation, and a number of private and public sector organisations.

ADVISORY COMMITTEE ON INTERNATIONAL STUDENTS AND IMMIGRATION

The Federation holds the only student seat on the Advisory Committee on International Students and Immigration (ACISI). ACISI meets twice yearly and provides Citizenship and Immigration Canada (CIC) with recommendations on policy pertaining to international students. Participation on the Advisory Committee allows the Federation to ensure that the student perspective is considered when regulations pertaining to the internationalisation of education are being discussed. Additionally, membership on ACISI keeps the Federation informed of developments in federal immigration policies, regulations, and programs, and changes in domestic regulations surrounding international students.

The Federation participated in the most recent ACISI meeting on June 14, 2009. The main concerns were issues regarding international student visa fraud cases. Media coverage about

Since the Canada Border Services Agency will now be more active in investigations of immigration fraud, policies regarding the issuance of permits may eventually change to become more restrictive. Currently, the department is consulting advisory bodies regarding proposed policy changes. The Federation will be reviewing any proposed changes and work to ensure that they do not result in restrictions on current and future students attending universities and colleges in Canada.

The Electronic Notification System (ENS), a digital application process for CIC study permits was implemented for 2009-10 entry visas. The change to a secure online application process will lessen the work of university registrars' offices, who previously were required to fill out paper forms and submit them to CIC via post, as they are for other governmental requests such as the RESP (Registered Education Savings Plan). The Federation has endorsed the secured electronic processing, but will continue to review the terms of the service to ensure that the ENS respects privacy laws.

In August 2009, Citizenship and Immigration Canada announced changes to work permits for international students who graduate from eligible programs at certain Canadian post-secondary institutions, making it easier to attract foreign students to Canada. For the first time, these international students will be able to obtain an open work permit under the Post-Graduation

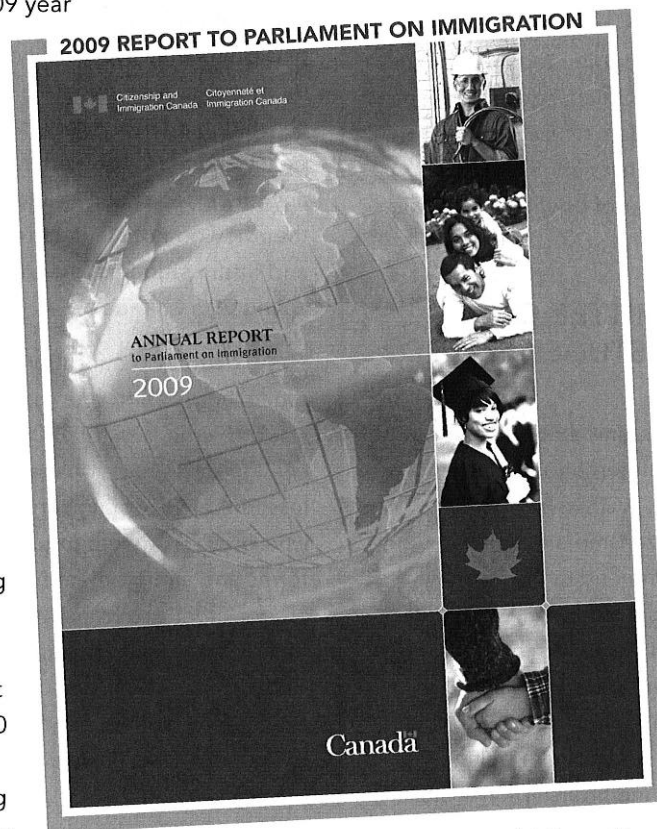
WORKING TOGETHER

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Work Permit Program, with no restrictions on the type of employment and no requirement for a job offer. In addition, the duration of the work permit has been extended to three years. Previously, the program only allowed international students to work for one or two years, depending on location.

On October 30, Minister of Citizenship, Immigration and Multiculturalism Jason Kenney, tabled CIC's 2009 Annual Report to Parliament. The report outlines developments for advancing the labour market through immigration throughout the 2009 year

as well as laying out a plan for the CIC in 2010. The report details that CIC will be using the post-graduate work program as well as the Federal Skilled Worker Program to continue to fill vacancies in the Canadian labour market. The report also highlights that CIC will be granting between 240,000 and 265,000 permanent resident applications in 2010 and will prioritise students graduating from post-secondary institutions within Canada to top-echelon qualification, enabling applicants in Canada on a study permit (within 8 months of obtaining a degree) or work permit (under the Federal Skilled Worker Program) to have their applications be processed faster and with a better chance of success than as all other categories of applicants.



According to the report, the proposed change will reduce the processing time to six to twelve months, compared to up to six years under the old system. The Federation will continue to work with CIC to improve the ease of applications for students and recent graduates.

CONSULTATIONS ON COPYRIGHT ACT

From July 20 to September 13 the federal government conducted a nationwide consultation about updating the Copyright Act. Minister of Industry Tony Clement and Minister of Canadian

Heritage and Official Languages James Moore held town hall meetings, roundtables, and online discussions for Canadians who have an interest in shaping the direction of Canadian copyright legislation.

The Federation was invited to participate in a closed roundtable with stakeholders in Vancouver on July 20. Other invitees to the meeting included industry associations (broadcasters, songwriters, writers) and public interest organisations such as the British Columbia Freedom

of Information and Privacy Association.

During the roundtable, most speakers articulated positions consistent with the Federation's, especially opposition to a blanket anti-circumvention provision. During the five minutes allotted to the Federation, support for a broad and balanced definition of fair dealing was outlined.

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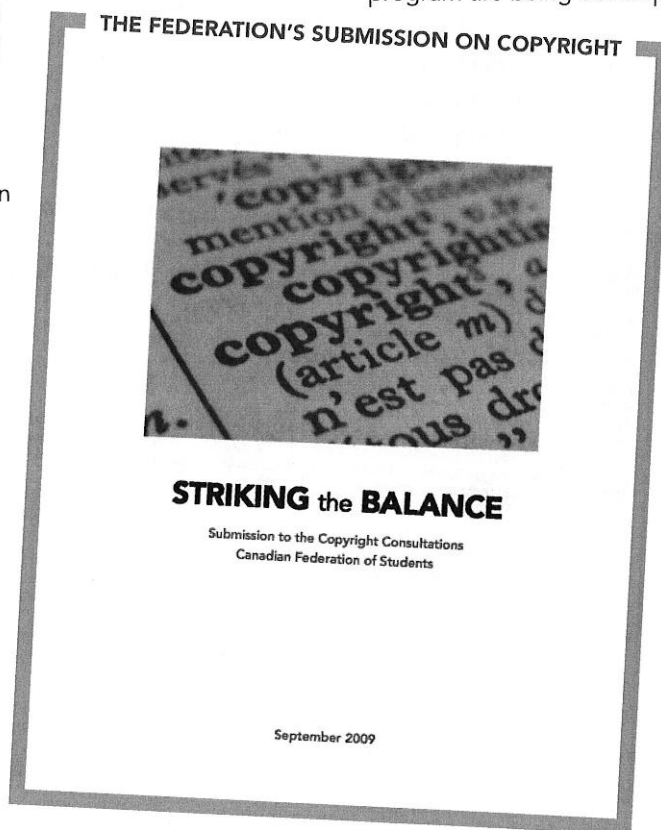
On August 27, Federation representatives attended a roundtable in Toronto, where they distributed materials highlighting the Federation's position on copyright reform before the event organisers instructed security guards to intervene, which was shocking considering it was a public consultation.

On September 10 the Federation submitted a written submission to the consultations. The Federation's submission focused on presenting copyright as part of a broader rights framework and called for a more broad and inclusive definition of fair dealing and a Made in Canada solution to challenges presented by nearly constant advances in technology. Among other things, it was recommended that Crown Copyright be eliminated, technological protection measures be regulated, and that notice to take-down be replaced with notice-to-notice for allegations of online copyright infringement.

POST-SECONDARY STUDENT SUPPORT PROGRAM

The Post-Secondary Student Support Program (PSSSP) is the primary source of funding from the federal government for Aboriginal students. Since 1996, annual growth to PSSSP funding has been capped at 2 percent—effectively a decrease in per-capita funding. In the past year, it has

been rumoured that the federal government is exploring the possibility of changing the structure of the Post-Secondary Student Support Program and introducing a third-party to distribute the grants such as the Canada Students Loans Program. Although the government has been silent to date, it is expected that changes to the program are being developed.



During the May 2009 national general meeting, National Chief Phil Fontaine invited the Federation to join the Assembly of First Nations (AFN) in a National Day of Reconciliation, a day to mark the one-year anniversary of the historic apology from the federal government for the suffering caused at residential schools. The Day of Reconciliation called on the federal government to move past the apology and

to combat poverty among First Nations and Inuit communities by investing in social services and infrastructure.

Federation representatives participated in weekly organising meetings with representatives from the AFN, regional band councils, the National Association of Friendship Centres, as well as other faith and social justice organisations. On June 3, the Federation participated in a press conference with the AFN to launch the Day of Reconciliation and spoke about the importance of

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of the Social Science and Humanities Research Council (SSHRC) and on low levels of funding for researchers under SSHRC.

On October 14, the Federation attended a Consortium meeting. The meeting discussed the presentation to the Finance Committee and preparations for lobby meetings with Members of Parliament and the Science Policy Conference at the end of October.

On October 26 the Federation and other members of the Canadian Consortium for Research (CCR) met with Marc Garneau, Liberal Critic for Industry, Science and Technology. Garneau said that he agreed with the need to restore granting council funding, increase their base budgets, and support basic research. The Federation discussed the importance of opposing the government's commercialization of research policy. Under the government's proposed framework, government, private and university sector research will be pushed together resulting in an imbalanced, inefficient, and ineffective national research program. Garneau was receptive to the recommendation to oppose some aspects of the government's Science and Technology Strategy.

On October 27 the Federation and other members of the Consortium met with Finance Minister Jim Flaherty to discuss graduate research issues. Representatives discussed the need to double the number of Canada Graduate Scholarships (CGS) and allocate them in proportion to enrollment in the fields covered by the three granting councils. Also addressed was the issue of the \$148 million cut to the granting



councils and the need to restore funding. CCR representative Lisa Votta-Bleeker, Associate Executive Director of the Canadian Psychological Association, addressed this concern as the cuts particularly affected the field of psychology. The government presented the cuts as an efficiency realised by eliminating funding for psychology programmes that fell in both the Social Sciences and Humanities Research Council (SSHRC) and the Canadian Institute for Health Research (CIHR) purview. Flaherty was in agreement with the importance of adequately funding basic research, but without any firm commitments. He advised that the CCR should meet with Minister of State for Science and Technology, Hon. Gary Goodyear, and agreed to assist representatives of the Consortium to secure such a meeting in the future.

On November 18, the Federation attended a Consortium meeting. The discussion focused on the meetings with Minister Flaherty and the responses from other MPs on the CCR submission to the House of Commons Finance Committee, and the preparation of the advertisement in the Hill Times. The meeting also discussed the

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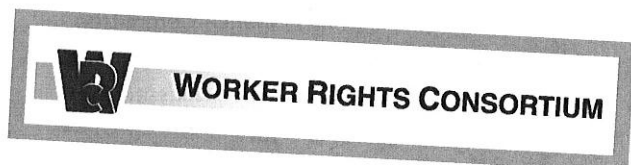
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election of a new chairperson for CCR meetings that will occur at the next meeting in December.

ETHICAL PURCHASING PRACTICES AT CANADIAN POST-SECONDARY INSTITUTIONS

Each year, large quantities of promotional materials worth millions of dollars are purchased by students' unions and institutions in order to promote various campus services, campaigns, and events to students. As a result, a niche market has been created that offers the most inexpensive and usually lowest quality materials possible, with no consideration of the environmental or ethical labour practices involved in their production. In response to this environmentally and socially destructive market, the Federation provides ethically manufactured items through the Bulk Purchasing Services to students' unions and materials for holding sweatshop-free orientation week activities.

The Workers' Rights Consortium is one of the largest independent factory certification bodies. Currently, only five Canadian universities (Queen's University, McMaster University, the University of Toronto, York University and Ryerson University) hold membership in the Consortium and have compliant ethical purchasing policies. As well, students' unions across Canada have been working to adopt sweatshop-free and environmentally sustainable purchasing policies and implementing local campaigns to pressure administrators to adopt these policies.



The Federation is working to create a manual of best practices for the creation of ethical purchasing policies and information on implementation of local campaigns to pressure administrators to adopt similar policies. The Federation is working with the Workers' Rights Consortium and United Students Against Sweatshops to create campaign materials for distribution to member locals.



AWARENESS CAMPAIGNS

Stolen Sisters

Acts of violence against Aboriginal women have long been treated as isolated cases. In the last thirty years, over 500 Aboriginal women have gone missing or been murdered in Canada. Despite a growing number of incidents of missing and murdered Aboriginal

women, many of the solutions identified by government commissions and inquiries have yet to be implemented. In 2004, Amnesty International produced a report, entitled "Stolen Sisters", highlighting the experience of Aboriginal women with violence as well as the stories of missing and murdered Aboriginal women. In March 2009, the Native Women's Association of Canada (NWAC) released a report entitled "Voices of Our Sisters in Spirit" containing the life stories of missing Aboriginal women. For the past few years NWAC and Amnesty International have been working together on raising awareness about violence against Aboriginal women, particularly through annual vigils.

The Federation was a member of the organising committee for the October 4 vigils and attended meetings every two weeks to organise the Ottawa event and coordinate vigils across the country. The Federation worked closely with NWAC to

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provide support to students' unions interested in hosting vigils.

On October 4, over 70 vigils were held in 69 cities across Canada. The Federation, along with Amnesty International Canada, the Assembly of First Nations, the Canadian Association of Elizabeth Fry Societies, KAIROS Canada, the Métis National Council, and the National Association of Friendship Centres, signed a joint statement calling on the federal government to: recognise the inherent racism and sexism in the violence faced by Aboriginal women; ensure appropriate training for police officers; maintain data on rates of violent crime against Aboriginal women; reduce the economic gap between Aboriginal and non-Aboriginal peoples in Canada; and improve the child welfare system. During the national vigil, the Federation was invited to read part of the joint statement.

Blood and Organ Collection Policy

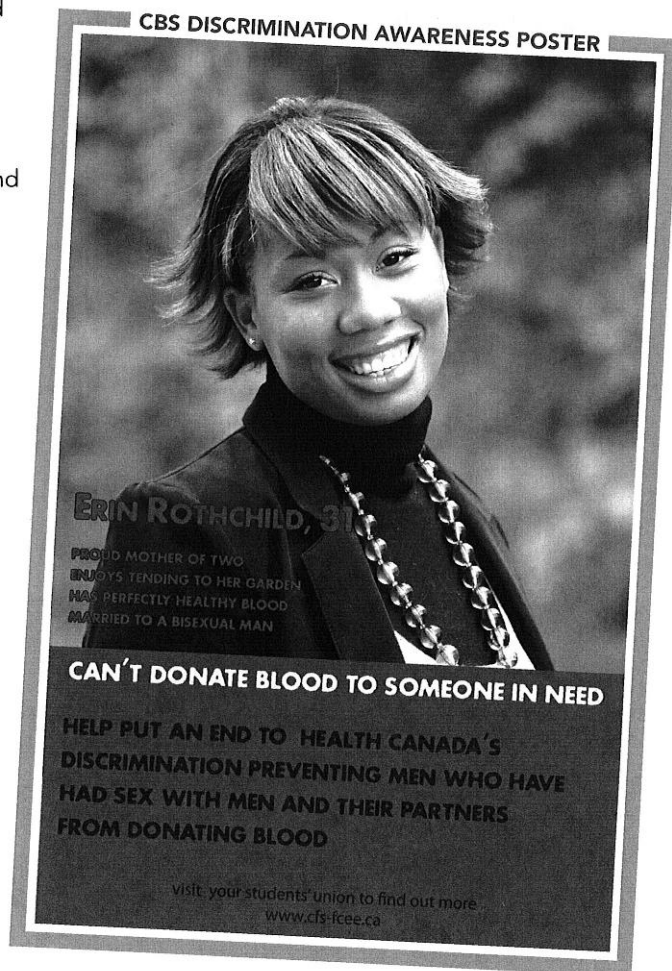
The November 2006 national general meeting adopted a campaign to lobby Health Canada and Canadian Blood Services (CBS) to remove their policy prohibiting men who have sex with men (MSM) from donating blood.

As a result of lobbying by a coalition that includes the Federation, CBS undertook a review of its current MSM policy. Extensive consultations were held to gather the input of stakeholder groups including blood recipients, the Canadian AIDS Society, and Égale Canada. CBS also conducted an independent risk assessment through the McLaughlin Centre for Population Health Risk Assessment at the University of Ottawa. The Board of Directors of CBS determined that, before any potential change to the policy could be considered, several knowledge gaps would require further study.

On November 18, 2008, the Public Health Agency of Canada announced that it awarded CBS the right to collect and distribute human

organs in all provinces except Québec (where the Ministère de la santé et des services sociaux du Québec will self-administer its program). As a response to the announcement CBS called a meeting of stakeholders to discuss ways to lessen the impact of the policy on the MSM population and seek a solution to the policy that will have the least harm on the CBS' public relations and blood and organ collection.

CBS has gone to extreme lengths to enforce the policies banning the MSM community from donating blood. On September 28, a trial between Canadian Blood Services and a former York University student, Kyle Freeman began in the Superior Court of Ontario in Ottawa. The Court is being asked to determine whether Mr. Freeman is liable for his misrepresentations as



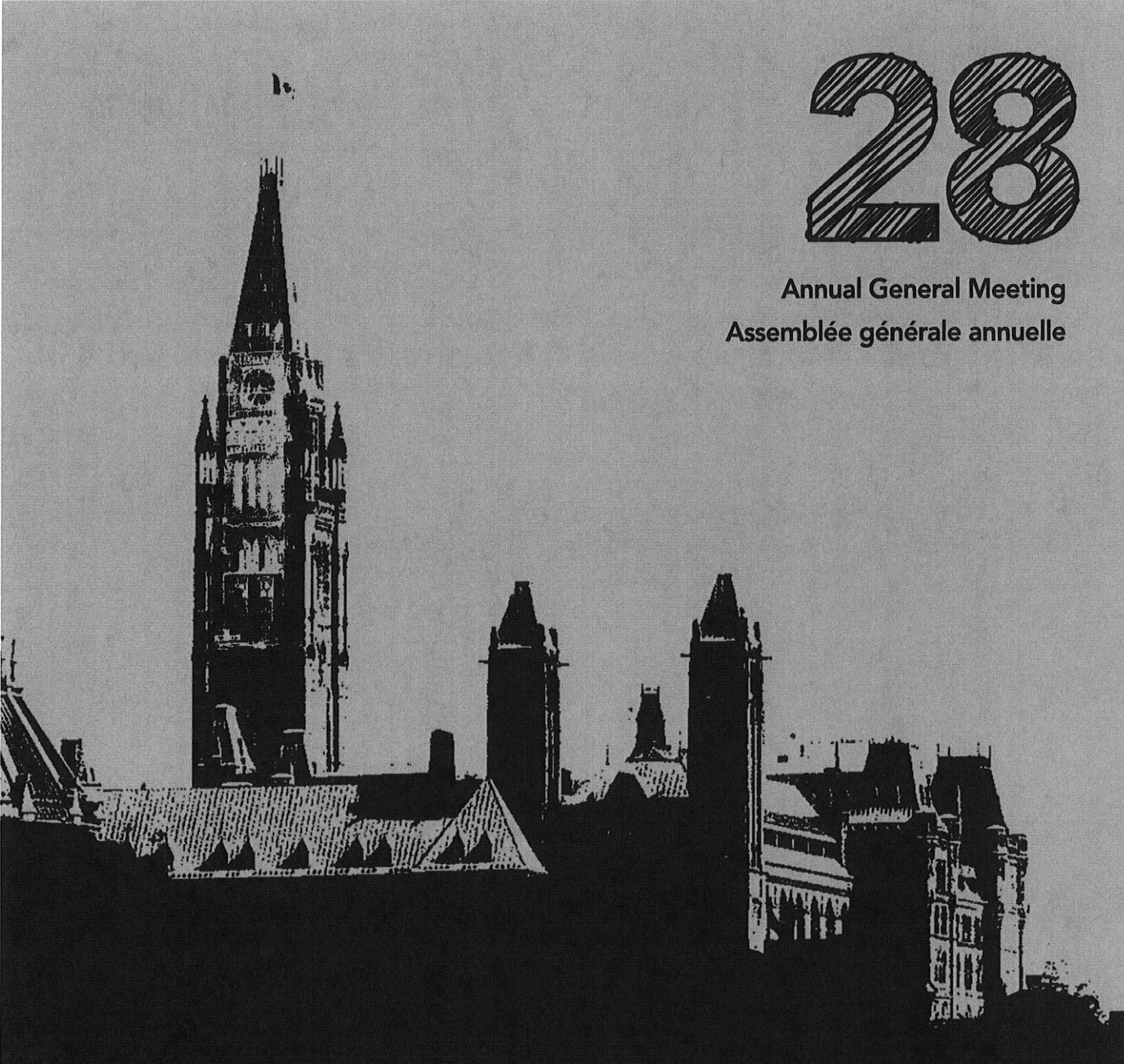
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not being a MSM, as well as whether the MSM deferral policy is discriminatory under the Charter of Rights and Freedoms.

The CBS has stated that their claim against Mr. Freeman is based on his past misrepresentations of his sexual history. Mr. Freeman has counter-sued Canadian Blood Services and the Attorney General of Canada (acting on behalf of Health Canada) for discrimination, seeking damages and a declaration that the MSM question currently in use needs to be changed. While the case, strictly speaking, pertains to this particular incident involving Mr. Freeman, it is fully expected that it will serve as a platform to amplify the ongoing debate regarding the MSM policy.

On September 7, the Federation attended a CBS stakeholder consultation on the MSM deferral policy. The consultation focused on the case that CBS would be presenting to the Ontario Superior Court regarding the Freeman trial.



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Annual General Meeting
Assemblée générale annuelle

Solidarity

National Executive Report

May 17, 2009 to November 24, 2009

INTRODUCTION

It has been long-standing practice of the Federation to work in coalition with other groups and organisations on issues of interest and concern to students. Through the Federation's solidarity work, students' voices have been some of the loudest on a range of social justice issues. During the last six months, students' rights, environmental issues, poverty, international trade, international financial systems and equity have been priorities in the Federation's coalition work.

ENVIRONMENT

Sierra Youth Coalition

The Sierra Youth Coalition (SYC) is the youth arm of the Sierra Club of Canada, an environmental protection organisation. SYC works to integrate sustainability into all aspects of the economy and individuals' lifestyles and works closely with campus environmental groups across the country. One of the SYC's main projects is the Campus Sustainability Assessment Framework—a tool used to assess sustainability on campus, and develop a plan of action.



As part of the Federation's ongoing Students for Sustainability campaign, representatives of the Federation have met regularly with the SYC during the reporting period to discuss collaboration and implementation of campaign goals. The Federation's sustainability campaign website and materials are a joint effort between the Federation and the SYC.

Federation representatives met with the SYC Ontario Sustainable Campuses Coordinator Carly Joynt on August 24 to discuss the direction of the campaign, on-campus sustainability initiatives

and the possibility of future collaboration. The Federation and SYC representatives agreed to continue dialogue and collaboration on campus sustainability initiatives.

Polaris Institute

The Polaris Institute is a non-governmental organisation that advocates for clean and accessible public water infrastructures. The organisation's primary campaign is to oppose the bottled water industry's erosion of the public's confidence in tap water, which has led to increasing prices and corporate control over water resources. The Polaris Institute has identified exclusivity contracts in educational institutions as one of the main tactics the bottled water industry uses to target youth and has aimed a lot of their campaign work towards opposing such contracts, and securing bans on the sale of bottled water in public spaces.



On August 26, representatives of the Federation met with representatives of the Polaris Institute to discuss collaboration for the upcoming year. Polaris representatives identified a range of actions that will take place throughout the year, largely focused on the Institute's campaign to ban bottled water on campus. The Federation and Polaris discussed strategies to engage students in the campaign and persuade campus administrations to sign on to the campaign.

On November 10, Federation representatives met with representatives of the Polaris Institute and Sierra Youth Coalition to discuss plans for Bottled Water Free Day (BWFD) which is a joint initiative of the Sierra Youth Coalition, Polaris Institute and the Federation. Representatives agreed on Thursday, March 11 as the first BWFD, and developed an action plan to build momentum

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throughout the winter semester. One of the main targets of the campaign will be to have students pledge not to drink bottled water where public water is available. At the meeting, representatives discussed ideas to engage students to sign the pledge and gain publicity for the campaign. Representatives agreed on a set of materials that included stickers, posters and a website that will host resources for students' unions and associations that are working to make their campuses bottled water free.

Canadian Youth Climate Coalition

Formed in September 2006, the Canadian Youth Climate Coalition (CYCC) is a coalition of youth organisations from across the country dedicated to securing immediate and meaningful action on climate change by influencing governmental leaders, the public and the private sector. The Federation is a founding member of the Coalition, and continues to participate and engage in the activities of the Coalition.

On July 19 the Federation participated in the Canada Youth Climate Coalition's strategy retreat. At the retreat Coalition members discussed plans for the organisation over the next year, and included an overview of activities undertaken in the past year and an orientation to the organisation's administration, structures and goals. Discussions focused around building the Coalition's membership, and developing the Canadian youth climate movement.

Over the course of the summer representatives of the Federation participated in several meetings to discuss the Coalition's campaigns for the coming year, as well as human resources, fundraising, and

direction. In particular, members of the Coalition discussed ways to improve communication with the Canadian Youth Delegation to the United Nations Climate Change Conference in Copenhagen (COP15) in December 2009,

and planned for a large youth environmental conference titled *Power Shift* held in October. Members of the Coalition agreed to devote most of their collective resources towards organising Power Shift, which was scheduled for the same weekend as Fill the Hill, a demonstration in Ottawa on the International Day for Climate Action.

Power Shift was planned to be the largest youth environmental conference in Canadian history. The event took place



the weekend of October 24

and was scheduled with the intent of building momentum for achieving Power Shift's goals for the government of Canada to:

- reduce carbon emissions immediately;
- invest in clean and renewable energy;
- create effective green jobs;
- demonstrate a commitment to environmental justice;
- demonstrate a commitment to managing a sustainable & clean economy; and
- lead Canada to do our part to build and ratify a strong and progressive global climate agreement in December 2009.

The Federation participated in numerous teleconference meetings with members of the organising committee. In particular, the Federation played a key role in organising a lobby day on Monday October 26. Over

the course of the day youth met with over 75 Members of Parliament, Senators and political party staff, to urge them to support meaningful action on climate change. This included high profile meetings with NDP leader Jack Layton and Minister for the Environment, the Honourable Jim Prentice.

In addition to Power Shift, the Coalition has launched a campaign calling for the government to invest in new sustainable jobs and address pressing environmental, economic, and social inequities. The Federation has worked with the Coalition to develop the on-campus implementation of this campaign.

Lastly, the Coalition has been working to resource, support, and publicise the Canadian youth delegation that will be going to the international Climate Change talks in Copenhagen this December. The Coalition will be holding flash mobs every Monday leading up to Copenhagen, in order to draw attention to the meeting and raise the profile of the Canadian Youth Delegation.

TRADE AND HUMAN RIGHTS

Common Frontiers

Common Frontiers is a working group of labour, human rights, environmental, ecumenical, economic, development, and social justice organizations that advocates alternatives to the economic integration of the Americas through a combination of research, analysis, and action. The Federation has been a member of the Common Frontiers Steering Committee since January 2001.

Since May, the Federation has consulted with Common Frontiers with regard to their international solidarity work. Common Frontiers was part of a fact-finding delegation sent to Honduras to investigate the situation surrounding

the coup of the democratically elected president. Following this, Common Frontiers has written numerous letters and has organised education workshops and actions opposing the Canadian government's reluctance to condemn the coup as illegal.

Common Frontiers has also written letters to the Government of Canada opposing the renegotiation of NAFTA and the trade agreement with Colombia. Common Frontiers has led in organising street-level mobilisation efforts against the Colombia-Canada bilateral free-trade agreement. Common Frontiers has also written to the President of Peru expressing concern for the police forces attack on peaceful protesters on June 12 and to the President of Mexico opposing the liquidation of collective agreements for those unionised workers in the energy production sector and opposing the privatisation of their power utility.



In November, Federation representatives participated in a Common Frontiers members' conference call. Members reported on activities that had been undertaken over the past month on behalf of Common Frontiers including participation in the Québec Social Forum, an AFTA-NAFTA event hosted in Toronto and an update on the Canada-Colombia free trade talks, and Bill C-23.

G8/G20 Civil Society Organising

In advance of each meeting of the Group of 8 Industrialised Countries (G8), civil society organisations around the world plan public engagement and government relations campaigns aimed at raising issues of poverty and inequality and securing concrete commitments from G8 members. Traditionally organisations from the country hosting the G8 meeting have taken a leading role in planning the global

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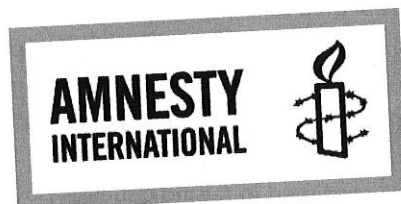


campaign, and have taken on responsibility for coordinating international groups working on the campaign.

With the G8 meeting for 2010 taking place in

Toronto, Ontario, Canadian non-governmental organisations have taken responsibility for organising next year's campaign. In the spring of 2009 a number of Canadian civil society organisations came together to form a coalition to work towards developing the campaign. The coalition includes a wide range of organisations, including Oxfam Canada, World Vision, the Canadian Labour Congress, and Amnesty International. From this broader coalition an organising committee was created, and committees were developed to work on political actions, media, and public engagement.

Members of the coalition set out three principle policy areas for the coalition to focus on; global poverty, climate change and reforming the international financial system. Specific goals include ensuring the G8 keeps its previously agreed commitments to reduce global poverty and injustice, pushing the Canadian government to commit to a timeline for dedicating 0.7% of GDP to foreign aid and creating a more informed public.



The Federation attended Committee meetings on August 13, September 10, and October 7. The meetings focused on the communications

and public engagement strategy and the development of a timeline leading up to the meeting. Members present reviewed a number of campaign ideas with the goal of identifying key themes for the campaign to focus on for achieving the Committee's goals.

The Committee's chosen campaign concept, titled "At The Table", uses the metaphor of a dinner invitation to represent public demands for G8 leaders to bring the issues of poverty and inequality to the table. The campaign aims to attract public attention, and includes a number of components ranging from online campaigning to public actions and fundraising. Citizens will be able to send virtual "dinner invitations" to the leaders of G8 countries via online petition or post. Throughout the fall citizens will host dinners to bring community members together to talk about the issues the coalition is working on. Political leaders, celebrities and media will be invited to these dinners.



The Federation has been involved in discussions with a number of other Canadian organisations to hold an "alternative peoples' summit" during the G8/G20 meetings. The Peoples' Summit would be a venue for citizen and public interest groups to discuss the direction for G8 countries and develop ideas for the globe to deal with the pressing issues of our time.

Throughout the meetings the Committee has discussed plans for a large public event to launch the campaign. The Event has been tentatively scheduled for January 26 in Toronto, and will feature high profile speakers, musicians, and comedians. The launch is being organised

by a number of organisations, including the Federation.

From October 26 to 28 the Federation attended a global civil society organising meeting in Ottawa. At the meeting civil society organisations from every continent except Australia met to review the context of the meeting and discuss previous G8 related campaigns and map out key political moments, campaign activities, key targets and develop an overall strategy to secure concrete results on reducing poverty from G8 and G20 member countries.

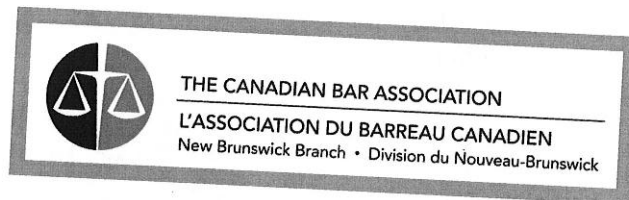
Discussions at the meeting revolved largely around the development of strategies to push the Canadian government, who are responsible for setting the G8 and G20 agenda, the creation of a progressive agenda that addresses issues of poverty and inequality, the Canadian campaign's proposal (At The Table) and on addressing the new dynamic of the G20. Representatives from around the world agreed on using the At The Table Campaign as the global public engagement campaign for the G8 and agreed to host a global day of action in April 2010.

International Civil Liberty Monitoring Group

Formed in 2002, the International Civil Liberties Monitoring Group (ICLMG) serves as a venue for activist, faith-based, civil liberties, and social justice organisations to exchange information about the impact Canadian security legislation has on human rights of Canadian security legislation and to collectively respond to threats to civil liberties. The Group has 32 members including the Canadian Association of University Teachers, the Canadian Bar Association, Amnesty International, and the Canadian Arab Federation. The Federation joined the ICLMG in April 2004.

The ICLMG has been preparing to testify with regards to a number of bills before the House of Commons. In particular Bill C-19, which would reintroduce the right of the government to preventatively detain citizens and hold investigative hearings, into Canadian anti-terrorism legislation. Following the report of Justice O'Connor on the integrated complaint and review mechanism for national security investigations, the ICLMG has worked with opposition parties to push forward a resolution mandating compliance with O'Connor's recommendations.

The ICLMG is exploring the possibility of launching a legal challenge against the U.N. 1267 List (Terrorist List) that Canada used as an excuse to refuse to repatriate Abousfian Abdelrazik. The ICLMG has been tracking all travellers caught on no-fly lists, and will be releasing a report shortly. The ICLMG has worked to mobilise its members to oppose the new lawful access legislation (Bill C-46 and C-47) and will be working to coordinate testimony before the public safety committee.



In November the Federation attended the ICLMG's general assembly. At the meeting members reviewed the mandate of the organisation and discussed budget projects for the next six months. The Group discussed bills currently on the parliamentary order paper. The Group will be coordinating testimony before parliamentary sub-committees on Bill C-46 and C-47 from coalition partners as well as lobbying opposition parties.

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ANTI-POVERTY

ACORN

ACORN Canada (the Association of Community Organizations for Reform Now - Canada) is a grassroots organisation founded in 2004 that has rapidly grown into one of the country's most effective voices for low- and moderate-income Canadians, with over 45,000 members. ACORN's central purpose is to effectively represent and champion the interests of Canada's low- and moderate-income urban citizens on the critical issues of social democracy and economic justice. ACORN advocates that transforming the conditions that adversely affect millions of Canadians can best be achieved with an active membership invested in their communities and focused on lasting, transformative socio-economic change. The Federation became a member of ACORN in 2008.

On May 27, the Federation met with ACORN representatives to discuss the organisation's public school reform campaign, which aims to recruit teacher candidates from among paraprofessionals and active parents in inner-city schools. As part of the Federation's assistance with the campaign, Federation research on student debt and inequality has been shared with ACORN and will be incorporated into informational materials the organisation will be producing in February.

On September 12, Federation and ACORN representatives met to discuss the organisation's living wage campaign, which aims to secure municipal bylaw changes to require all citizens to

be compensated at a rate above the poverty line within the municipality. Living wage bylaws have the goal of reducing pressure on the budgets of social service agencies in the municipality as well as producing more productive workers who do not change jobs as frequently. The Federation has

endorsed the living wage campaign and provided resources and assistance to ACORN in moving it forward.

Campaign 2000

Campaign 2000 is a non-partisan cross-Canada network of over 120 national, provincial, territorial and community organisations. The Campaign's goal is to ensure that federal tax and program spending measures focus on those individuals, families, and communities who are vulnerable and feel the greatest impact of this recession.

On September 30, the Federation attended a partners meeting for the Campaign. At the meeting, representatives discussed the direction of the Campaign, with a particular focus on developing ideas to commemorate the 20th anniversary of the federal government's unanimous declaration to end child poverty by the year 2000, on November 24. Members agreed to the Campaign holding a press conference and breakfast for MPs on the anniversary.

Federation representatives have worked with members of Campaign 2000 to develop a plan and strategy for the November 24 events. In late October, Member of Parliament Tony Martin-Sault St. Marie, proposed a resolution to require the government to develop and implement a strategy to eliminate child poverty by the year 2020. The Federation has worked with the Campaign to lobby Members of Parliament, especially those on the Standing Committee on Human Resources, Skills and



Social Development and the Status of Persons with Disabilities to adopt the bill.

Make Poverty History

The Make Poverty History Campaign is the Canadian chapter of the "Global Call to Action Against World Poverty", an international initiative to eliminate poverty. The Campaign's goals include securing increased federal funding for international aid, fair trade rules, debt cancellation for the poorest countries, and an end to child poverty in Canada. The Campaign was launched in January 2005 and has focused on both domestic and international activities that have implications on poverty throughout the world.

The Federation is a member of the Campaign's Steering

Committee. Members of the Steering Committee include the Canadian Labour Congress, Engineers Without Borders, the National Anti-Poverty Organization, World University Services of Canada, and a number of other social justice organisations.

The Federation has attended the Steering Committee meetings held monthly. At each meeting, there were updates on the current status of the G8 talks on poverty and debt forgiveness, Canada's anti-poverty commitments, and updates on lobby sessions with Members of Parliament. Additionally meetings have focused on planning the organization's campaigns for the next year.

At the May 14 meeting, the Steering Committee discussed plans for the 2010 G8 summit in Huntsville Ontario, the Poverty Reduction Campaign and their campus organising strategy.

On July 2, the Federation met with the recently hired Make Poverty History Youth Engagement Coordinator to discuss the organisation's youth engagement strategy. The strategy has the following goals:

- have 200,000 people participate in Stand Up;
- obtain 250,000 new "sign-ons" to Make Poverty History;
- distribute another 50,000 white wrist bands;
- have 10 schools pass a proclamation in support of MPH and take it on as a students' union campaign;
- have 10 schools pass a referendum question supporting Make Poverty History; and
- have 100 schools participate in the ONE Campus Challenge

Make Poverty History proposed the idea of asking students' unions to levy fees to fund international development projects. This proposal goes against the policy and values of the



Federation and, at this meeting and others, Federation representatives raised this as a major problem with the strategy. In response to the concerns of the Federation Make Poverty history has removed this item from their strategy.

On September 17, the Steering Committee discussed plans for the 2010 G8 summit in Huntsville, Ontario, the organisation's submission to the federal pre-budget consultations, the public and youth engagement strategies, and the possibility of a fall election. Make Poverty History's plans for the upcoming Stand Up events were also highlighted. Stand Up is an international event where, over three days, millions gather around the world to take the pledge against poverty and urge world leaders to eradicate extreme poverty. In 2008, 116.9 million people participated and broke the Guinness World Record for the largest mobilisation in recorded history.

From October 16-18, 100,000 individuals participated in Stand Up events across Canada, including on 24 member local campuses. Throughout the fall the Federation worked

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SOLIDARITY WORK

to coordinate the distribution of materials to member campuses to promote Stand Up. This years events once again broke the global record, with over 173 million people participating in Stand Up events around the world.

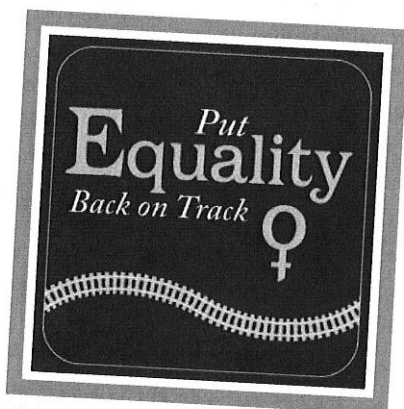
EQUAL RIGHTS

Ad Hoc Coalition for Women's Equality and Human Rights

The Federation is a member of the Ad-Hoc Coalition for Women's Equality and Human Rights, which is comprised of over 30 women's and social justice organisations. Initially the Coalition was formed to share strategies and develop common campaigns to oppose the cuts implemented by the Harper government in 2006, but has since been pressuring the federal government to commit to concrete and meaningful measures to advance women's equality in Canada.

Since the last reporting period, the Coalition met several times to prepare itself for the pending federal election. In addition, the Coalition had been discussing issues of domestic violence against women of the House of Commons adopting Bill C-391, which abolished the long-gun registry.

The Coalition has also been discussing its participation in the campaign to raise issues of women's equality at the G8/G20 meeting held in Ontario and in the 2010 World March of Women that will be held in Montréal.



Equality for Gays and Lesbians Everywhere (Egale) Canada

Egale Canada is a national organisation committed to advancing equality and justice for lesbian, gay, bisexual and trans-identified people, and their families. Egale has members in every province and territory of the country.

On September 12, the Federation met with Egale representatives to discuss their safe school campaign as well as their status as an intervener in the Freeman vs. Canadian Blood Service Case filed with the Superior Court of Ontario (see Campaigns and Government Relations Report for additional case information). Egale requested the

Federation assist in raising awareness of the case via press releases, e-mails to member locals and participating in events about the trial.

TECHNOLOGY

Save the Net Coalition

SaveOurNet.ca is a coalition of citizens, businesses, and public interest groups working to protect "network neutrality"—in essence, the rights of Canadians to use the Internet free of interference from Internet service providers and corporate network owners. The dangers of non-neutral networks have already been demonstrated with Internet service providers

slowing down specific types of Internet traffic, blocking access to websites critical of their practices, and dictating the functionality of user-owned devices such as computers, mobile phones, and digital video recorders.

The Internet represents an important technology for learning, for communicating, and for creating,

STUDENTS UNITED

SOLIDARITY WORK

but in order for university and college students to take advantage of these technologies and further their studies, Internet service providers cannot be allowed to prioritize the Internet resources to which students have access. The ability to access and browse the Internet freely, without undue interference, is critical if students are going to be able to take advantage of the resources and innovations available online.

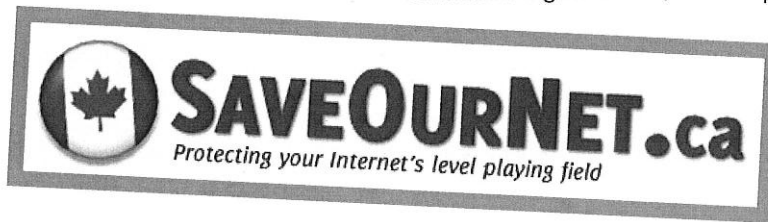
The Federation has been working as part of the coalition to raise awareness about the dangers of an

Internet where corporate interests control which websites and online services consumers can access. In early July the Canadian Radio-Television and Telecommunications Commission (CRTC) held a series of hearings to consider the practice of traffic 'throttling', the practice used by Internet service providers to slow down particular types of traffic on their networks. As a lead-up to the hearings, the Coalition held open Internet town halls in cities across Canada to raise awareness about the issues. Federation representatives attended many of these meetings

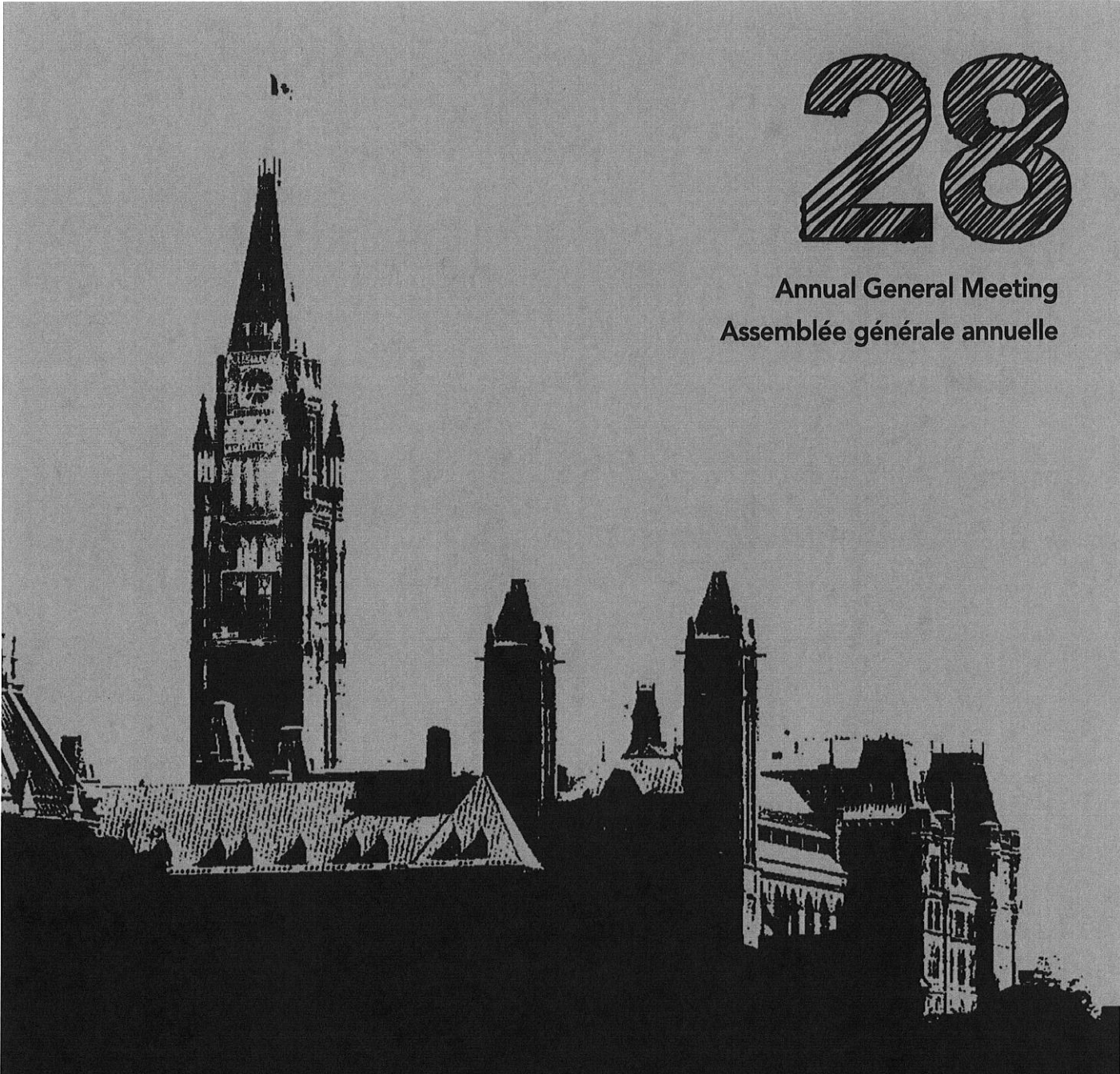
and have been working to promote the issues throughout the summer.

On October 20, the CRTC released their decision. While they raised concern about the practice of slowing down specific types of Internet traffic and will require great transparency from Internet service providers moving forward. The CRTC failed to take any proactive action to protect Canadians' rights online, instead putting the

onus on individuals to recognize and challenge Internet service



providers who they believe are violating owner rights. In response, the coalition has written a letter Minister of Industry Tony Clement, highlighting the fact that Canadian's rights continue to be violated by Internet service providers, and requesting that the government ask the CRTC to actively protect Canadian Internet users by conducting regular compliance audits of ISP traffic management services.



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Annual General Meeting
Assemblée générale annuelle

Communications

National Executive Report

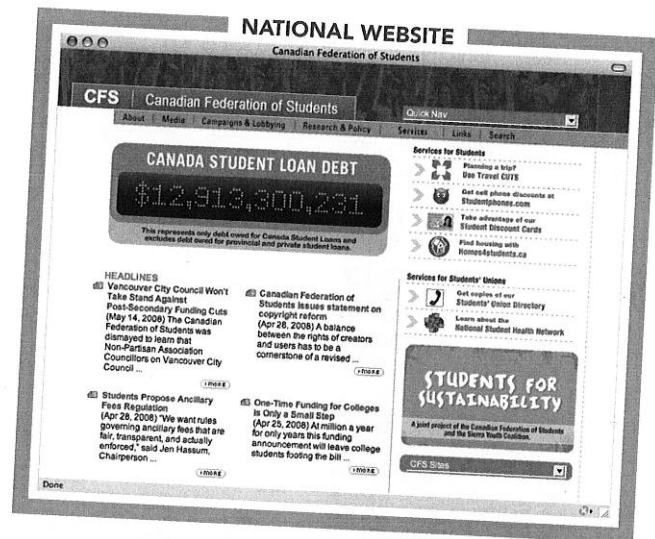
May 17, 2009 to November 24, 2009

STUDENTS' UNION DIRECTORY

The first edition of the Students' Union Directory was published nearly 30 years ago by the Association of Student Councils (Canada), the predecessor organisation of the Canadian Federation of Students-Services. The Federation assumed responsibility for publishing the Directory in 1982 and has published it every year since.

The Directory contains contact information for nearly 300 students' unions, national and provincial Federation offices, campus organisations, and several government departments of importance to students' unions.

Each March, the Federation mails out paper forms to each students' union and information on how to log on to a secure online database to update their contact information. The online database contains the information from previous years so that students' unions need only update their information, rather than re-enter it. Since the

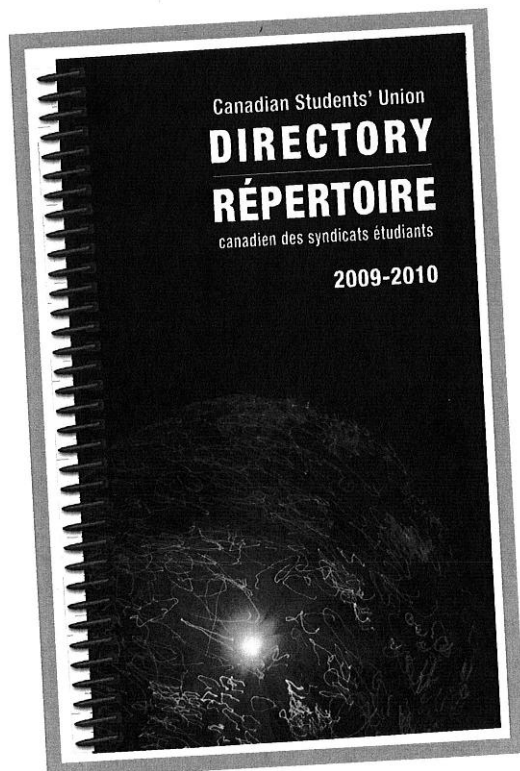


online database was created, the majority of students' unions have moved to providing their information online. The collection of information from some students' unions, in particular those that are smaller and have fewer resources, proves to be challenging. Many students' unions have failed to submit information by the established deadlines resulting in additional resources being expended to ensure the directory contains up to date information.

Directories were shipped to member locals and non-members at the end of August. This year, sale of the Directory to non-member students' unions, government agencies, and other organisations increased slightly but sales to member locals decreased. The National Executive is developing new ideas for content and ways to improve the functionality of the online database.

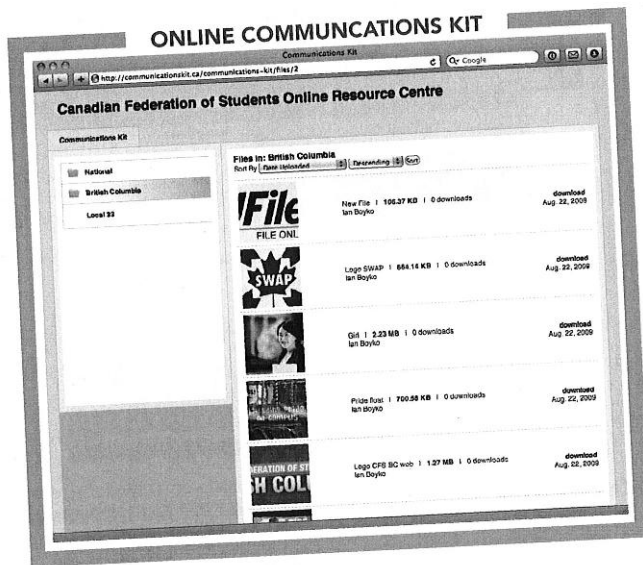
WEBSITE

The Federation's use of websites to communicate and manage data has grown considerably over the past several years. The organisation has moved from having one central site, with general organisational information, news updates and some of the Federation's more popular research documents, to a more comprehensive web presence. The Federation now has several



WORKING TOGETHER

COMMUNICATIONS



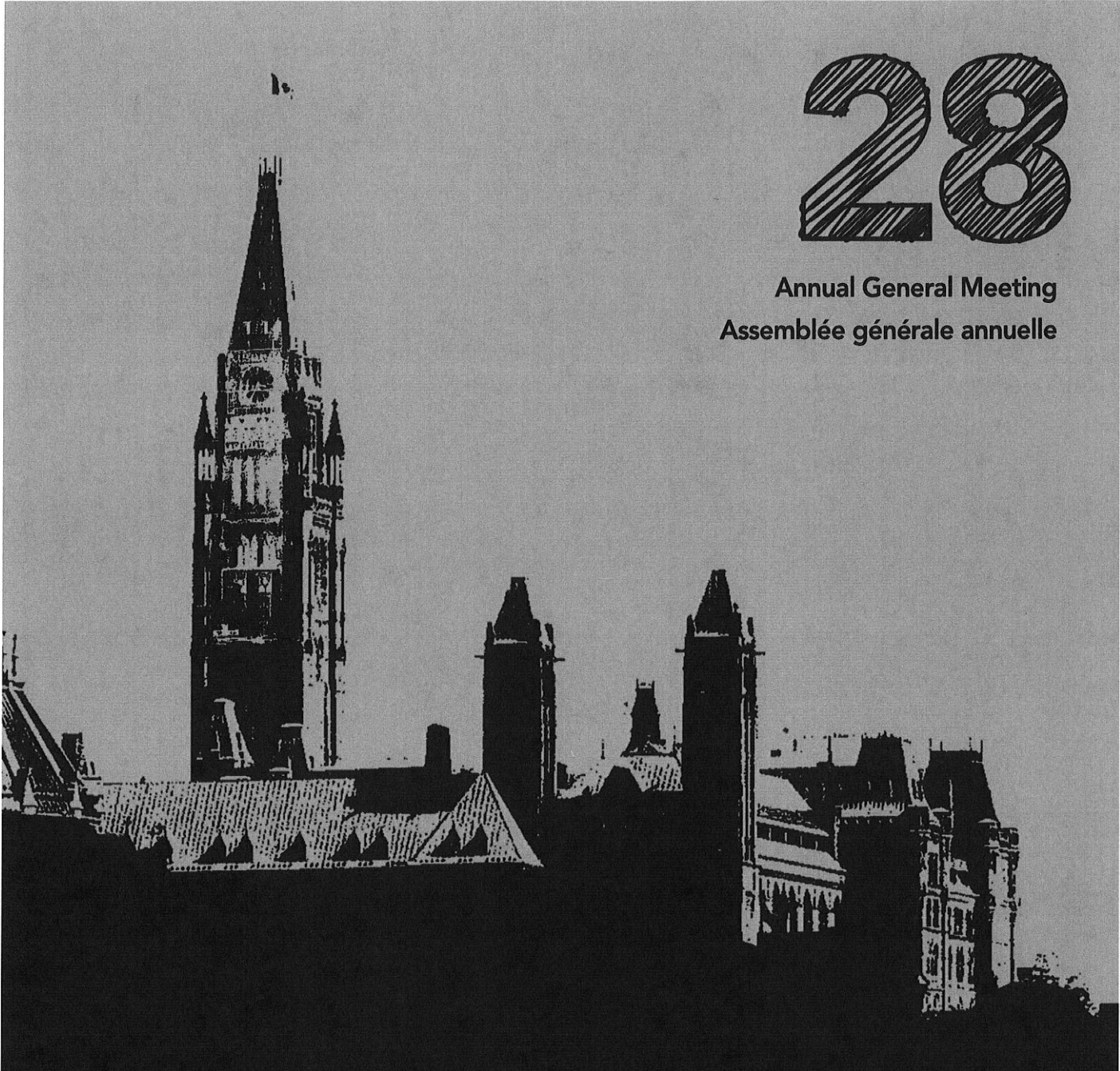
national websites, ranging from VoteEducation.ca, used for disseminating information during federal and provincial elections, to isic.cfs-fcee.ca, used for issuing International Student Identity Cards.

Originally designed in 2003, the main website, cfs-fcee.ca, has become increasingly difficult to update and does not appear as it was designed when accessed using some web browsers. Some of the Federation's other websites have also become outdated. The National Executive is currently working to redesign the Federation's web presence.

COMMUNICATIONS KIT

Previously distributed annually on Compact Disc, the Communications Kit is meant to provide member locals with images of Federation logos, campaign materials, high-resolution photos, information about Federation campaigns and services, and research on post-secondary education issues. The material in the Kit is provided for use by member locals in their local communications, including handbooks/dayplanners, newsletters, websites, campaign materials, and other promotional materials.

After reviewing Communications Kit usage and how member locals are increasingly seeking ways to share campaign materials with each other, the National Executive has undertaken work to move the Communications Kit online. The online Communications Kit will provide member locals with access to the same material that they would traditionally get on the Communications Kit CD, but will greatly reduce annual costs, eliminate the environmentally harmful production and distribution of CDs, and allow for the content of the Communications Kit to be dynamically updated throughout, reflecting up-to-date campaigns work and research findings. The online Communications Kit has been developed to provide provincial offices and member locals with their own folders through which they will be able to share documents and images with other provinces and member locals.



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Annual General Meeting
Assemblée générale annuelle

Services

National Executive Report

May 17, 2009 to November 24, 2009

BULK BUYING: EXTENDED HEALTH AND DENTAL INSURANCE

The National Student Health Network is the buying consortium for health and dental insurance established by the Canadian Federation of Students-Services more than twenty years ago. The primary purpose of the consortium is to use the collective expertise and combined purchasing power of its members to secure lower rates and better coverage for member students.

The first student health and dental plans that emerged on Canadian campuses were based on employee plans. For the most part, they were overly expensive and failed to cover many of the drugs and services commonly used by students. In 1986, the voting members responded to these inadequacies by organising the Network.

Consortium Membership

This academic year, approximately 275,000 students from 43 member students' unions are receiving their health and dental benefits through the consortium they own and control. The National Executive is hopeful that, in future years, even more member unions will choose to work on a democratic, cooperative basis with other Federation member unions when purchasing group health and dental insurance coverage for their members, rather than through third party businesses.

Green Shield Canada

Although the Network secures quotes from a variety of insurance carriers, a majority of members are currently using Green Shield Canada as their carrier. Green Shield Canada is the country's only national not-for-profit insurance benefits provider and, as such, usually offers the lowest rates in the country on student plans. Consequently, the Network has worked closely

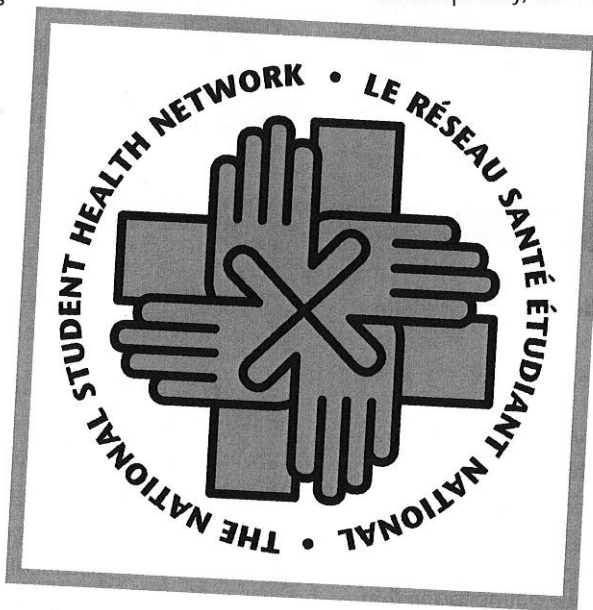
with Green Shield to establish preferred pricing and service arrangements for consortium members, including student discount networks, pay-direct claims (inclusive of those for paramedical, vision, and medical supply benefits), and direct deposit claims payment.

Student Centre Website

In 2008, the Federation worked with Green Shield Canada to develop of an exclusive student health and dental plan web portal

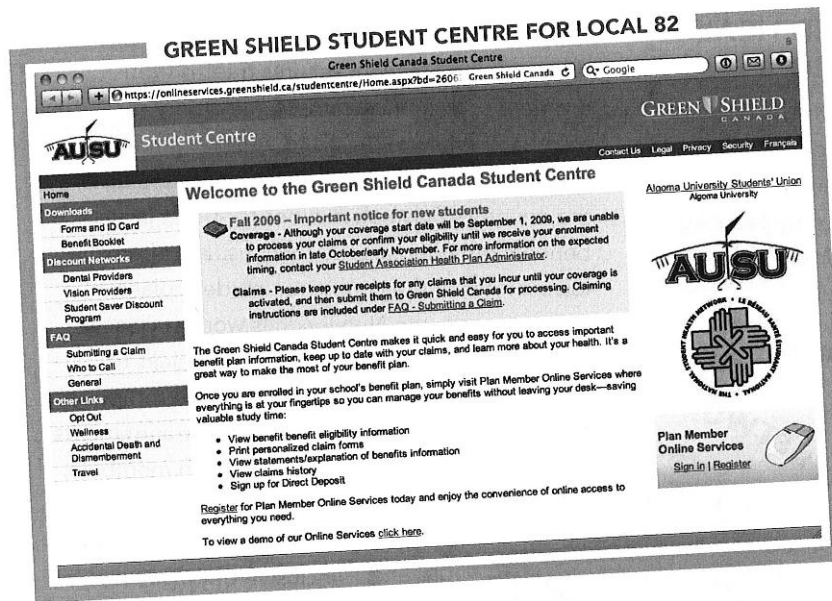
at <http://www.greenshield.ca/studentcentre>. The new Student Centre website gives students access to information about their plans without even having to log in. Through this site students are able to:

- read/download detailed benefit plan booklets and drug cards;
- obtain personalised claim forms and access guidelines to help complete them;
- locate Dental Discount Network providers for discounts on services by area via Google maps;
- locate Vision Discount Network providers for discounts on services by area via Google maps;
- locate Studentsaver discounts available on services by area via Google maps;
- have direct access to accredited wellness and general information;



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- link to the applicable students' union website; and
- link to the opt-out website.

The Student Centre website also offers a secured members' services area in which students can create their own unique Green Shield account. With this feature students are able to:

- create/download customised claims forms that offer pre-completed fields, such as member name, address and Green Shield ID number, to ensure a successful claim;
- view/download their personal claims history and statements for themselves and their families;
- look up claims eligibility and benefits in greater detail and make benefit inquiries; and
- sign up to have their claims deposited directly to their bank account.

Over the course of the year, feedback to the National Executive on the Student Centre website has been very positive. Intended to be a "one-stop-shop", the site has been found to greatly improve the availability of important plan information for individual student users, as well as health and dental plan administrators.

The National Executive plans to continue working with Green Shield to improve the Student Centre website based on input provided from individual members, student unions' representatives and health plan administrators.

Opt-Out Website

In response to requests to streamline the student opt-out website, the Network will be launching a new opt-out website for the upcoming academic year. The website will have local specific branding and will

reduce the number of steps that a student has to complete from four steps to two.

The website will also feature a comments section that a student can use to contact ask questions or raise concerns directly instead of phoning their local health plan administrator. A student will be able to fix any mistakes or inaccuracies in their opt-out request or cancel it in the case that their alternate coverage is terminated.

Health Plan Administrators Website

The Network will be launching a new Plan Administrators' website in January 2010 aimed at improving local health plan administrators' ability to track the status of enrolment and opt-outs.

When launched, the site will allow local staff and executive members to log into a secure page and resolve any inaccuracies in a member's personal information and/or change a member's status. This feature will greatly reduce the waiting time for member information to become live on the Green Shield database. For example, if a member's family status changes after the opt-in deadline and a family member needs to be added to the plan, the health plan administrator can update the information directly in the local's

health plan enrolment database instead of emailing the change.

The website will also feature a comments section that health plan administrators can use to ask general questions.

Network News

This fall, the consortium launched an on-line health and wellness newsletter entitled Network News. The newsletter is being distributed quarterly to health plan administrators and features articles written by accredited health plan professionals on topics such as H1N1 flu prevention.

The newsletter is not only meant as a resource for health plan administrators but can also be used as content for members' websites as a health and wellness resource.

Manual of Best Practices

At the 2009 May national general meeting, delegates expressed an interest in creating a "Manual of Best Practices" for student health and dental plans. It was envisioned that the manual would provide student representatives and plan administrators with 'nuts and bolts' tools with which to effectively operate their plans. Work is currently ongoing to complete this manual in the coming months.

BULK BUYING: MEMBERS' HANDBOOK AND DAYPLANNER SERVICE

The handbook and dayplanner service will be entering its tenth year as a national service of the Federation after starting as a project of

the Canadian Federation of Students—British Columbia in the late 1990s. The handbook service was initiated primarily to reduce the cost of producing handbooks, particularly for small member locals, and as a means of improving the overall quality of student dayplanners.

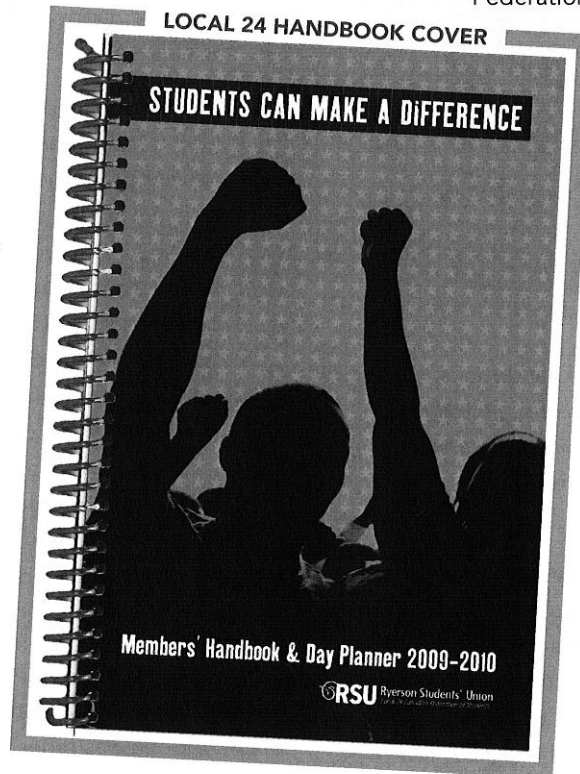
The volume of books produced allows for better quality paper, colour pages, and fewer advertisements, while achieving savings in writing and editing, design, printing, and binding. These economies of scale have enabled some students'

unions to eliminate or reduce local advertising from their handbook. In addition, the books are produced using recycled paper and vegetable-based inks to reduce their environmental impact.

Each handbook consists of a unique local section, provincial and national sections, and calendar and time management pages.

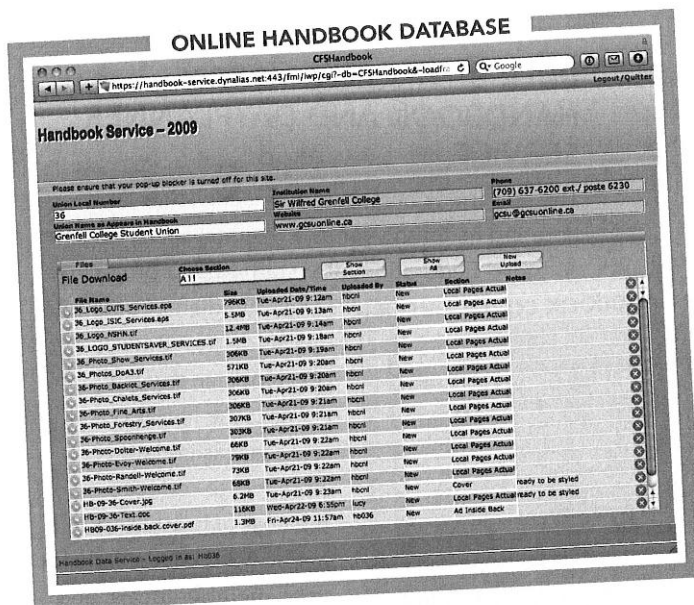
2009-10

As reported at the May national general meeting, 53 versions of the handbook were printed for member locals in ten provinces. Just over 270,000 handbooks were printed, a small decrease from the previous year. Once again, a number of member locals ordered too few handbooks and in mid-September requested



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The Federation facilitated the immediate collection and rebinding of the books in question at no cost to the member locals and was also able to secure a 25 percent discount for the 2010-11 handbook order for the affected locals. All three locals indicated that they were happy with the quick response and the subsequent discount.

The revised deadlines introduced for the 2008-09 handbook were once again offered in order to provide member locals more time in which to submit their local content, images, and advertisements for the 2009-10 handbook. Unfortunately, only a handful of member locals met the deadlines and,

quotes for printing additional handbooks. Unfortunately, the economies of scale that are realised for the bulk handbook order cannot be secured for small, reorders and the per unit cost increases dramatically.

As reported previously, an online handbook database was developed in order to centralise all handbook data and files. This system effectively replaced the FTP sites and various spreadsheets that had been used in the past to upload files and track the status of files and orders. A few problems were identified with the database during the early stages of use; however, these issues did not adversely affect handbook production and have since been rectified.

Following the delivery of the handbooks, the Federation was notified that the calendar sections in several handbooks were incorrect. Once alerted to the error, the bindery quickly acknowledged that it had mistakenly bound some of Local 24-Ryerson Students' Union calendars into three other students' unions' handbooks. The bindery routinely engages in quality control checks, however, the handbooks in question had been overlooked.

as a result, the Federation had to reschedule printing press time with the printer. This resulted in increased costs and delivery delays for three member locals. Fortunately, efforts on the part of the national and regional offices to expedite the production of the handbooks meant that all other handbooks were delivered prior to or on the deadline.

2010-11

As previously reported, the national section of the handbook was redesigned for the 2009-10 handbooks to better incorporate colour and to be more visually appealing. The 2010-11 handbooks will integrate some of the national content into the calendar section and will undergo a redesign to further improve the look and functionality of the section.

In addition, the handbook contract has been redesigned to allow locals to order rulers at the same time as their handbooks and to simplify the selection process of covers and dividers for local use.

Deadlines for the 2010-11 handbook are as follows:

2010/01/29 Deadline for submission of handbook contracts.

- 2010/04/12 Deadline for submission of local text (for those locals not securing advertisements in the local section) and images.
- 2010/04/12 Deadline for submission of customised calendar dates.
- 2010/04/26 Deadline for submission of local text (for those locals securing advertisements in the local section only), images and local page advertisements.
- 2010/04/26 Deadline for submission of covers (images or completed covers) and cover/divider ads.
- 2010/06/25 Deadline for confirmation of delivery information for local handbooks.
- 2010/08/27 Local handbooks delivered to campus.

Contracts for the 2010-11 handbook will be distributed in the coming weeks.

BULK BUYING: STUDENTS' UNION WEBSITE SERVICE

Background

Online communications can be costly and time-consuming if undertaken independently by a students' union. Website design and hosting, email storage, mailing lists, domain name registration, data backup, and content management all require significant resources and technical knowledge.

At the May 2004 national general meeting, member local representatives identified the design and hosting of high-quality local websites as a service that could be provided at a lower cost through the Federation. As with all the Federation's co-operative services, the goal of the Students' Union Website Service is to provide high quality student-focused services at affordable prices. Along with having the first, and

only, national student-run hosting service, the Federation is also a bulk domain name reseller, allowing students' unions to register and renew their domain names at a reduced cost.

The Website Service provides member locals with a domain name, a template-based website, full email functionality (including the creation and maintenance of mailing lists), and dedicated technical support. In addition, member locals are never charged for the new features continually being developed for the Service.

New Feature Developments

ADDTTHIS COMPONENT

In order to provide member locals with the ability to leverage the power of popular social networks to raise awareness about member local campaigns and services, an AddThis component is now available that allows any content on a participant's website to be promoted on dozens of third-party websites. The component takes advantage of the free, third-party, AddThis service, which provides a one-click link to share the designated content through websites including Facebook, MySpace, Twitter, Digg, Delicious, and StumbleUpon, as well as by email.

EXTERNAL MEDIA COMPONENT

In order to provide member locals with the ability to leverage further functionality from popular online services, an External Media component is now available, allowing for the easy integration of Google maps, Flickr image galleries, SlideShare slideshows, YouTube videos, Twitter and RSS feeds, as well as an iFrame option that enables member locals to embed third-party web pages and locally-developed applications directly into their websites.

UPDATED THEMES

In October 2008, work was undertaken to explore ways to improve the quality and flexibility of website themes available through the Service. Many of the previous themes were designed in

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2005 as part of the Service's initial development, and it become increasingly difficult to add new features and develop more creative themes using the existing infrastructure.

This past summer, a new batch of themes were developed as part of a complete overhaul of the Service's front-end. This new theming framework improves the quality and customisability of themes developed for the Service. These themes have been optimised so that they load faster, look better on larger displays, and provide better results in major search engines.

Member locals are encouraged to switch to one of the new themes. A new theme with a custom colour scheme can be setup at no charge for both new and existing participants.

MEMBER LOCALS SERVICE APPLICATION SUITE

Over the past year, Local 15-Thompson Rivers University Students' Union and Local 98-University of Toronto Students' Union have been working through the Federation to develop a comprehensive set of services applications for use on their campuses. This suite of applications

includes a book exchange, tutor registry, housing registry, and ride share database.

The book exchange allows member locals with existing used book stores to sell books online, while allowing member locals without used bookstores to have a portal through which students can sell their used books to each other. The tutor registry enables students to offer their services as a tutor in specific academic areas, or search for tutors for particular courses. The ride share application allows students to post and search carpool information for travel between campuses and cities. Finally, the housing registry allows students and local landlords to post available apartments and rooms online without any associated fees.

The system provides individual members with the ability to create their own accounts, to message each other, and it allows website administrators to broadcast updates to all registered users.

ROUNDCUBE WEBMAIL INTERFACE

There is a new interface available for those who use the Federation's website or email hosting service. The open source webmail application Roundcube provides a more intuitive, streamlined, and easy-to-use interface than the existing Horde webmail interface. While Roundcube lacks some of the more advanced features of Horde, both interfaces can be used simultaneously, so individuals with webmail accounts hosted through the Service can switch between the two interfaces as needed. Roundcube can be accessed by all individuals with Federation-hosted email accounts at: <http://webmail.YOURDOMAIN.NAME/roundcube>

Promotional Website

One of the primary means of promoting the Service is the website cfsadmin.org. To date, the website has served principally to communicate the features of the Service, host a gallery of

available templates, and enable interested member local representatives to request a Website Service account. Work is underway to expand the site to include a Community Support Forum. This Forum will act as an interactive help resource where participating website administrators can answer each other's questions and provide their own tips and tutorials—helping each other to get the most out of the Service. The updated promotional website and forum will be hosted at website-service.ca and service-siteweb.ca.

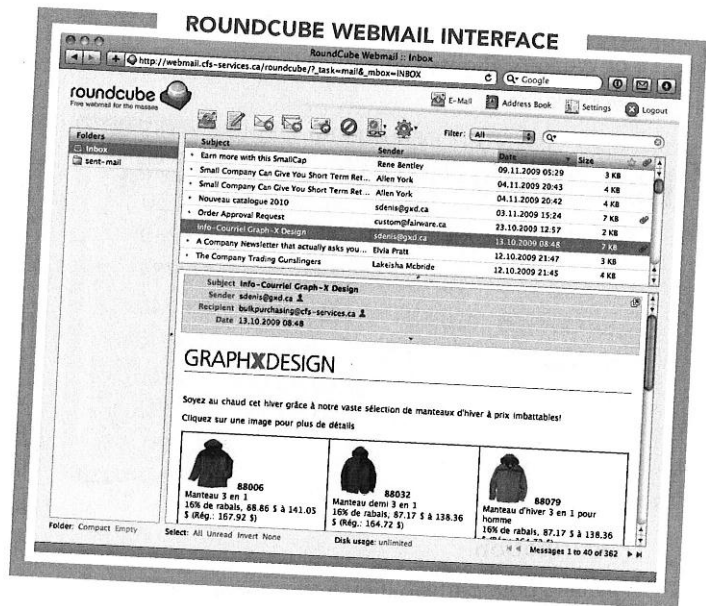
Website Service Server Upgrade

Total Website Service traffic for September 2009 has exceeded expectations, representing a threefold increase in visits to member local websites over September 2008. Although the server handled the increased demand with little problem, work is underway to identify possible upgrades to the Federation's website server hardware in order to handle future increases in usage.

Participation

Forty-two member locals currently participate in the Students' Union Website Service and have websites that are either online or in development. Since the May semi-annual general meeting Local 7-Student Union of NSCAD University has joined the Service. A complete listing of member local participants can be found in Appendix III.

In addition, many campaign sites continue to be developed through the Service, including the Students for Sustainability website, the VoteEducation campaign site, the CFS—BC's Education Shouldn't be a Debt Sentence website, and the CFS—Manitoba's Target Poverty website. The Service is currently used for the official websites of several provincial organisations, including CFS—Manitoba and CFS—Nova Scotia.



The Federation currently hosts more than 80 Website Service accounts and is providing website and email hosting for CFS—British Columbia, CFS—Ontario, and CFS—Newfoundland and Labrador. In total, the Federation is now managing more than 230 domain names and hosting accounts.

BULK BUYING: ORIENTATION & PROMOTIONAL MATERIALS SERVICE

Background

Students' unions purchase a variety of materials to promote their services and campaigns to members, especially during the first few weeks of class each academic year. The Orientation and Promotional Materials Service has enabled member locals to secure cost savings by combining their orders with those of other member locals, resulting in lower per unit costs. This increased purchasing power has also allowed for ethically manufactured, high-quality materials to be purchased at prices that are often lower than sweatshop equivalents. The service has become a resource for students' unions who are implementing sweatshop-free purchasing policies on campuses as all materials are purchased

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from either unionised, cooperatively organised, or Workers' Rights Consortium approved workplaces.

	2007-08	2008-09	2009-10
T-Shirts	29,943	38,813	43,260
Laundry Bags	18,462	14,020	14,760
Tote Bags	18,462	24,910	15,734
Water Bottles	28,850	32,210	39,340
Clipboards	7,755	6,910	10,740
Pens	-	68,300	64,900
Lanyards	-	21,270	12,115
Travel Mugs	-	-	2,730

Participation

For fall 2009, participation in the service included thirty-nine member locals and four provincial components. The total quantities of each product ordered were: 64,900 pens, 43,260 t-shirts, 39,340 water bottles, 15,734 tote bags, 14,760 laundry bags, 12,115 lanyards, 10,740 clipboards, and 2,730 travel mugs.

While the number of member locals participating in the Service this year dropped slightly, the number of unique artwork submissions increased substantially. More than 400 individual artwork submissions were received, an increase from the 342 received last year. There was a noticeable improvement in the quality of artwork submitted over previous years; however, several locals submitted artwork well beyond the deadline and outside of the graphics specifications required for printing. These late submissions continue to present a challenge when trying to ensure that all member locals receive their materials in time for their respective orientation weeks.



Product and Supplier Review

MATERIALS MANUFACTURED BY THE SINGLE MOTHERS' COOPERATIVE OF EL SALVADOR

The Single Mothers' Cooperative of El Salvador is a worker-owned textile manufacturing facility whose products are distributed by the Toronto-based organisation JustShirts. The Cooperative workers earn well above the average sweatshop maquila wages, enjoy a flexible work schedule, and health and childcare benefits. By working with the Single Mothers' Cooperative, the Federation is able to play a role in improving the lives of the women employed at the Cooperative and their families while still providing high-quality orientation and promotional materials at a significant savings to members. By continuing to secure orders for orientation and promotional materials each year, the Service provides stability to the Cooperative and the fairly traded marketplace, resulting in other businesses being pressured to adopt ethical practices in order to remain competitive.

All of the textile products produced in the current year were manufactured by the Cooperative and had tags attached profiling the Federation, the Cooperative, and the fair and ethical conditions under which the materials were produced and traded.

The relationship that the Federation has with Justshirts and the Cooperative allows for members' input on the quality of the materials to directly inform the purchasing of raw materials, manufacturing, packaging, and delivery. Instead of purchasing new bleached fabric and pre-dying large batches in anticipation of member local orders, the cooperative uses recycled re-spun mill-ends (unused and pre-dyed fabric from other, larger textile mills). While this process has led

to variances in colour within individual orders of t-shirts (for instance, an order of navy blue t-shirts might contain shirts of two slightly different shades of navy blue), the Cooperative endeavours to ensure that colour variance is kept to a minimum. The Cooperative's high ethical production standards, business model, and flexibility have contributed to the Service's success.

Feedback on the quality of the textile materials manufactured by the Cooperative has been very positive and the Federation continues to coordinate with the Single Mothers' Cooperative of El Salvador to improve the design of certain materials based on member local feedback. In particular, member locals have noted the need to improve consistency in the length of larger sized shirts and neck size.

MATERIALS SUPPLIED BY FAIRWARE

Fairware Fairware is a Vancouver-based promotional product supplier that sources socially and environmentally responsible products.

While the marketplace has numerous businesses that focus on supplying either sustainable or unionised manufacturing, Fairware focuses on supplying both. Fairware was chosen to supply the Service with BPA-free water bottles, travel mugs, pens, and lanyards. Both the water bottles and pens are manufactured by unionised facilities in New York state from recycled materials. The lanyards are manufactured at a plant in Rhode Island using recycled polyethylene.

This is the Federation's second year working with Fairware and so far the experience has been very positive. Their continued flexibility in accommodating changes required to meet the needs of member locals has been remarkable. As well, Fairware's ability to deliver both sustainable and union-made materials conforms to the ethical purchasing policies that members continue to advocate for on their campuses.

As a result of member local concerns last year, both water bottles and thermal mugs were better packaged to prevent damage during shipping. This year, participating member locals raised concerns that the packaging was not sustainable. In response, Federation representatives will work with the manufacturer to utilise environmentally-conscious packaging in the future.



PRINTING SERVICES PROVIDED BY IMPRINT EXPRESS

For 2009–10 textile-printing services were provided by Imprint Express, a Toronto-based, unionised silkscreen printing facility.

Feedback on the quality of printing was very positive, with far fewer misprints than 2008–09. Despite underestimating the number of individual orders and artwork submissions, Imprint Express was able to accommodate the service's printing volume. In addition, Imprint Express will be keeping all of the films used for this year's printing so that member locals may use them again in the future, thereby reducing printing time.

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LOGISTICS

For the second year in a row, logistics services were provided by Logistica International Ltd., a Toronto-based logistics and freight brokerage company that maintains a 50,000 sq. ft. warehouse in the north end of the city. Logistica worked closely with the Federation to ensure that materials were delivered efficiently and on time.

Year-Round Purchasing

Federation representatives are currently in the process of finalising preparations for the launch of year-round purchasing. Quotes are currently being reviewed for products to be offered. Products will include water bottles, travel mugs, pens, lanyards, notebooks, paper products, cloth shopping bags, t-shirts, and tote bags. Member locals have also expressed an interest in year-round purchasing of other items including fair trade coffee and chocolate, as well as café and pub supplies. Work is ongoing to consult third-party certification bodies about potential suppliers and manufacturers of food and beverage items to ensure that these products are ethically and sustainably produced.

Changes For 2010–11

Several enhancements are being made to the Federation's Bulk Purchasing website. Member locals reported some difficulties with the site while submitting orders for 2009–10 orientation materials. A number of member locals registered their accounts on the website as non-members resulting in those locals being sent automated invoices listing unsubsidized, non-member prices. In other cases member locals submitted an incorrect number of artwork setups, and did not communicate special requests to the Federation's national office with their initial orders. This greatly delayed the invoicing process and, in several cases, resulted in additional costs that could not be reconciled until all screen-printing had been completed. While these special requests should have been communicated to Federation representatives in a timely manner, the online

store is being modified to be more intuitive and better guide member local representatives through the ordering process.

Federation-designed artwork is offered every year, providing member locals with high quality print-ready designs for use on their materials. Locals that have had difficulty providing print-ready artwork in the past should consider using Federation-designed artwork or previously submitted artwork in 2010–11.

Proposed 2010–11 Orientation Material Ordering Schedule

The following schedule reviews the deadlines associated with the bulk purchasing service for 2010–11 participants:

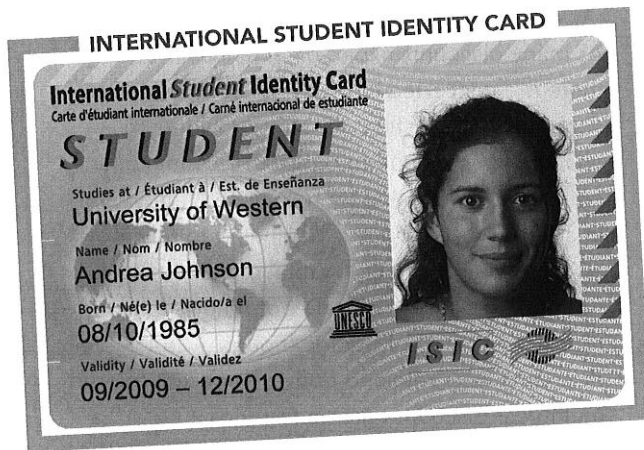
2010/05/13	Deadline for submitting online order.
2010/05/27	Local content, images, logos, and graphics must be supplied to the Federation; 50% payment for materials due.
June/July	Proofs supplied to the participating locals; sign-off on proofs by participating locals.
2010/08/23	Materials delivered to participating locals.
2010/09/10	Final 50% payment for materials due.

DISCOUNT SERVICES

Discount Card Programme

The Federation's discount card programme for individual members continue to utilise two discount cards: the International Student Identity Card (ISIC) and the Studentsaver Card.

The ISIC is available for free as a benefit of membership to full-time students. Part-time students are ineligible to receive the ISIC under the international rules governing the issuing of the Card. In response, the Federation created the



Studentsaver Card, available to full- and part-time students, in order to ensure that part-time students who are members of the Federation have access to discounts.

International Student Identity Card Issuing

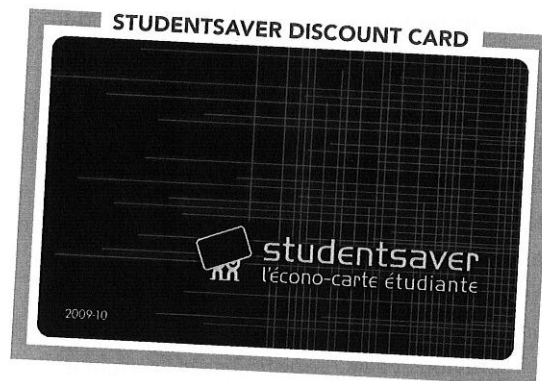
The ratio of cards issued to students as a benefit of membership in the Federation compared to cards sold to non-members has continued to increase. The trend is largely attributed to growth in the Federation's membership in recent years. Since July 1, 2009 approximately 22,278 cards have been issued free to members and 14,168 were issued by Travel CUTS offices (the majority of which were sold to non-members).

Currently, close to 70 students' unions and institutions serve as ISIC issuing offices, using ISIC label printers supplied by the Federation. The Federation continues to distribute new label printers to replace ones that cannot be repaired.

Issuing offices are required to return any voided cards to the Federation's national office after they submit completed batch records. In many instances cards have been mistakenly returned to the national office as voided because the card

number had already been entered into the ISIC database accidentally. This is despite the fact that by communicating the error to the national office the problem can be fixed on the spot. As well, cards continue to be returned as voided despite being usable, save for the fact that the word "void" is written on the card or overlay rendering the card useless. The waste and cost associated with needlessly writing on cards are easily avoided with appropriate training and regular communication with the national office when encountering difficulties in issuing ISICs.

A significant number of tracking forms for completed ISIC batches have not yet been returned to the Federation's national office for processing which has made tracking card-issuing very difficult. Member locals should immediately return all completed tracking and application forms to the national office as soon as a batch is completed.



Studentsaver Card

Prior to 2005-06, the Federation produced over 300,000 Studentsaver cards and discount booklets for distribution on campuses. Despite widespread distribution on campuses, individual booklets and cards were not the most effective

STUDENTSAVER DISCOUNT CARD AND GUIDE DISTRIBUTION

Publication	2006-07	2007-08	2008-09	2009-10
Regional Discount Guide in Federation Handbook	303,855	306,095	276,635	281,365
Discount Guide Insert in Handbook not Produced by Federation	66,200	68,100	89,100	53,000
National Discount Guide with Studentsaver Cover/Card	67,000	76,600	38,850	57,000

WORKING TOGETHER

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way to deliver the programme, as students often discarded the information early in the year. As was the case for the past four years, the vast majority of 2009–10 Studentsaver cards and discount booklets—281,365—were delivered through Federation-produced handbooks. In addition, regional 2009-10 Studentsaver discount guidebooks are being included in handbooks not produced by the Federation for five member locals—a total of 53,000 handbooks. The chart below illustrates the delivery methods and quantities of each.



In addition to the Studentsaver handbook inserts and guidebooks, the Federation promotes the discounts on the website studentsaver.ca. This site allows students to search for discounts by city, province, and type of business.

This fall saw the debut of the new Studentsaver swipe and flash discount programme. While retaining the updated look, the Studentsaver card has a magnetic strip allowing businesses to offer cash-back rewards to students on purchases. The card will continue to serve as a flash discount card as in previous years. Logistics issues continue to be the major barrier to providing businesses with the appropriate technology to provide a swipe card discount. Federation representatives continue to work to secure a service provider capable of resolving. These logistical issues and aim to deploy the swipe card programme for January 2010.

Discount Solicitation

Each year, Federation member locals solicit discounts in their communities with responsibility for the renewal of discounts generally falling to the national and regional offices.

As many discounts expire on an annual basis there is a concerted effort every spring to renew contracts with existing discount providers to ensure they continue to provide discounts of an equal or greater value for the subsequent year. In addition, the service is beginning to rely more on multi-year contracts. A total of 1,028 discounts from the previous year were not renewed due to a lack of local solicitation though 1,267 discounts were retained from previously acquired multi-year discount agreements. For 2009–10 a total of 2,241 discounts are offered through the Studentsaver discount programme.

UFile.ca

Free online tax filing for the 2009 tax year will begin mid-February, 2010. Students across Canada will be able to prepare their taxes for free for the entire calendar year using UFile.ca allowing students more flexibility in filing their taxes.

STUDENT WORK ABROAD PROGRAM (SWAP)

Overview

The Federation's Student Work Abroad Program, marketed as SWAP Working Holidays, is Canada's largest international work exchange program for students. Founded in 1975 as a small-single country exchange with New Zealand, SWAP now sends over 2,500 Canadians to 13 countries and receives close to 7,000 foreign participants from more than 20 countries.

SWAP provides Canadian students and youth with the opportunity to learn through immersion in a different culture by becoming a part of the local workforce. Since 1975, it is estimated that over 50,000 Canadians have participated in SWAP. Conversely, the Federation's lobbying efforts have resulted in the Canadian government adopting a welcoming attitude towards youth from other countries looking for work experience in Canada.

Outbound Programs

SWAP currently maintains outbound programs with:

The United States of America;
Brazil;
The United Kingdom;
Ireland;
France;
Germany;
Austria;
South Africa;
China;
Japan;
Thailand;
Australia; and
New Zealand.

2008 marked the first year that SWAP sent over 3,000 Canadians abroad on working holidays. However, the global economic downturn has had a dampening effect on travel abroad, including working holidays, which are normally quite resilient compared to the rest of the travel industry. As a result, outbound participation fell to less than 2,700 participants for the 2009 year.

Inbound Programs

On a more positive note, despite the global recession, inbound demand for SWAP has continued to grow. In 2008, 7,421 students came to Canada for a working holiday. To date, the number has climbed to 7,522 this year. It is quite likely that by the end of the year the number will be close to 8,000.

Unfortunately it may prove difficult to maintain these inbound numbers in future years. In early September, the Department of Foreign Affairs and International Trade indicated to the Federation that it would like to slowly phase out the Federation's monopoly on hosting services

for British and Irish students who come to Canada for working holidays. The Department, which sets quotas on the number of inbound participants that the Federation may host from a particular country, has indicated that the Federation

will have 1,000 fewer spots for British students and 500 fewer spots for Irish students during the 2010 calendar year.

The Department has indicated that the Federation will be able to offset this reduction in British and Irish participation through increased participation by students from other countries. Although this may ultimately prove revenue neutral for the Federation, there

is likely to be an initial reduction in net SWAP revenue as the Federation seeks new partners in other countries. In addition, these new partners will likely be in non-English/French speaking countries and the Federation will have to modify its current inbound hosting services to develop a network of Canadian companies willing to hire these new inbound SWAP participants.





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Annual General Meeting
Assemblée générale annuelle

Finance

National Executive Report

May 17, 2009 to November 24, 2009

INTRODUCTION

With the 2009 fiscal year now over, it can be reported that, with only a few notable exceptions, the financial targets established in the Federation's national budget were met.

MEMBERSHIP DUES

Membership dues remain the primary source of funding for the Federation. This past year, the Federation projected the collection of membership dues of just over \$3 million, an amount that the Federation was able to realise. With very few exceptions membership fees, on a region-by-region basis, met or exceeded the budget projections.

For the current year, membership dues are only just starting to arrive and, therefore, it is too early to offer any analysis of emerging trends.

SERVICES INCOME

Referral Fee Revenue

The primary activity of the Association of Student Councils Canada (one of the Federation's predecessor and founding organisations) was the sale of travel, with a focus on selling tickets on chartered aircraft to university students. Due to regulatory changes in the 1970s the sale of air travel was restricted to incorporated, registered, for-profit entities. Therefore, in order to continue to provide travel services, the Association created a wholly owned, for-profit, subsidiary Canadian Universities Travel Service Limited (Travel C.U.T.S. or simply CUTS).

With the creation of this new entity, an arrangement was reached with Canada Revenue Taxation (the Canada Revenue Agency's name at the time) whereby up to one percent of CUTS' gross sales to students in Canada could be charged by the not-for-profit parent for referral services to the for-profit subsidiary. The parent organisation would in turn invest a portion of the

referral fee back into CUTS through the purchase of shares to provide additional working capital.

Given CUTS' capital needs over the last several years, the net amount of referral fee retained by the Federation has represented a shrinking amount of overall revenue with each passing year. Furthermore, with the completion of the purchase of CUTS' assets by Merit Travel Ventures (Merit), the Company is no longer generating revenue on which to pay referral fees. Therefore, the National Executive is proposing that the net referral fee projection for the current year be reduced to \$6,000.

Student Work Abroad Programme

The Student Work Abroad Programme (SWAP) is a Federation service that is administered primarily by Travel CUTS. In fiscal 2008, the programme generated a net surplus of \$264,790, representing a new high and a significant increase over previous years' total. The net surplus for 2009, according to Travel CUTS, is \$237,731.

In connection with the sale of the assets of CUTS to Merit, the Federation has negotiated a Services Agreement that has ensured the seamless transition of the administration of the program. For the current year, it is expected that SWAP net revenue will likely meet the amount budgeted in the 2010 revised budget, although this still represents a decrease of approximately 17% from the high-water mark of 2008.

MEMBERSHIP DUES ISSUES

Dues Adjustments for Consumer Price Index Change

When the Federation was founded in 1981, the national membership fee was set at \$2.00 per semester. In 1992, member locals voted to increase the fee from \$2.00 to \$3.00. At the same time, a bylaw was adopted stipulating that, starting in 1996, the fee would be adjusted each academic year by the rate of change in the

WORKING TOGETHER

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Canadian Consumer Price Index (CPI) during the previous calendar year.

As a result of the annual adjustments, the fee now stands at \$3.99, up from \$3.90 for the 2008-09 membership year. Unless there is significant deflation over the last two months of 2009, it is likely that the fee will be at least \$4.00 for the 2010-11 membership year.

Collection of the Proper Base Membership Fee

As previously reported, one member local, Local 68-York Federation of Students, has not adjusted the base membership fee from \$2.00 to \$3.00. Nor is the Local adjusting the fee annually for inflation, other than one small change a few years ago that increased the fee to \$2.06 per semester. As a result, since 1995, the gap between that amount that should have been remitted and the amount that has been over the years continues to grow and now stands at more than \$700,000.

INVESTMENT IN CANADIAN UNIVERSITIES TRAVEL SERVICE LIMITED

Background

Canadian Universities Travel Service (CUTS) was created to be a service, first and foremost, and a revenue stream, second. CUTS was intended to be a means to provide students with opportunities for life-enriching experiences (travel, work, and volunteer abroad opportunities) tailored to their needs and desires, at a more economical price than was generally available in the market.

Accordingly, the majority of the revenue generated by the company either remained, or was re-invested in the operation. By doing so, the Federation not only ensured the continued viability of CUTS, but provided it with the capital to grow and diversify. This expansion provided CUTS with increased influence within the Canadian travel industry and ultimately resulted

in the securing in 1993 of a discounted, flexible, domestic student airfare ticket. Also known as the "Brown Ticket" (because of the colour of the paper it was printed on), the domestic student airfare was unique in Canada to CUTS.

With the advent of the Brown Ticket, CUTS' business fundamentally changed from focusing on unique travel experiences to becoming the go-to agency for cheap domestic flights. While this marked a fundamental departure from CUTS' original mission, it quickly became the primary source of business (nearly 60% of sales by 2001), and a discount that collectively saved students millions of dollars per year. During the fiscal year ending June 30, 2001, the last year of the Brown Ticket, CUTS' sales were nearly \$220 million (\$62.5 million in 1992) and the company had grown to over 75 shops in Canada and nine in the United States of America, making it the largest domestically owned travel agency, and the largest travel agency in the world wholly-owned by a national student union.

During this time, CUTS' corporate strategy was based on two key pillars. First, the company would maintain high sales levels through the unique products it could offer as a result of the Federation's status as the Canadian Licensed Authority for the International Student Identity Card (ISIC). Second, the company ensured that students would have access to these products through the company's large network of retail offices. Both elements of the strategy, which were the pillars of the company's success in the late 1990s, would soon collapse.

Although student and youth travel has historically been resistant to many of the factors that deter other segments of the travel-going public, it was the demise of the Brown Ticket, coupled with the emergence of the airline as travel agent via the Internet, that led to the company's difficulties in recent years. As early adopters of new technology, student and youth travellers were

increasingly booking flights online, and, without the unbeatable value that was the Brown Ticket, CUTS was no longer the place to buy travel for the current generation of students. As domestic flight revenue began dropping substantially year over year, the company attempted to re-organise and re-specialize its focus back to what it had been for the twenty years prior to the Brown Ticket. However, CUTS' historical business and volumes could not support the network of offices and central administration that had built up during the previous ten years (to service the Brown Ticket business model) and the company began incurring substantial losses.

By the 2007-2008 fiscal year, the company's financial situation had become dire. Sales declined by approximately \$40 million from the previous year and the company lost \$4.3 million. The global credit crisis and economic collapse resulted in an industry-wide 20 percent decline in travel sales. While attempts were made to scale back the business, they were insufficient, and the company exhausted its retained earnings and was living on shareholder equity. Realising that drastic action was required, the CUTS Board of Directors began exploring all means of ensuring the continued viability of the company.

In October 2008, the company engaged Deloitte & Touche Corporate Finance Canada Inc. to assist in identifying and securing a strategic partner for the business. Unfortunately, the global decline in travel sales that affected the company also greatly reduced the number of potential purchasers of the company. Despite Deloitte conducting a marketing campaign lasting several months, only a single suitor was found for the company, Merit Travel Group Inc.

In April 2009, the company decided to work towards a deal with Merit, a privately owned Canadian travel agency, established in 1991, specializing in corporate travel management,

loyalty programs, and student/alumni group adventure markets.

Recent Developments

Throughout the spring and summer CUTS and Merit negotiated with a goal of closing the deal in July 2009. As part of the deal, Merit indicated that they had a vital interest in continue CUTS' role in administering the Student Work Abroad Program and selling the International Student Identity Card. The Federation began discussions with Merit in May about the possibility of the new CUTS continuing to have a role in these services.

As negotiations with Merit on both fronts, with CUTS and with the Federation, continued into July, the company faced a critical liquidity crunch. Due to regulations in British Columbia, Ontario, and Québec, all customer payments (including any commission or fees charged by a travel agent) must be held in trust until the supplier of the service has been paid. Therefore, at any given time nearly three quarters of CUTS's margin was frozen in trust. In addition, CUTS had over \$2.6 million frozen in letters of credit that were required by various suppliers.

It was projected that CUTS would require up to \$2.2 million in order to make it through July for an August 31 close. As substantial progress had been made with respect to the negotiations between Merit and the Federation, and in order to avoid an uncontrolled bankruptcy which would have severely impacted the nearly 250 employees, thousands of customers (many of whom are members), and the Federation, the National Executive resolved to assist CUTS with its liquidity issues.

Of the \$2.6 million in letters of credit, there was a single letter in the amount of \$1.6 million to the benefit of CUTS' credit and debit cards processor. The Federation agreed to post the cash collateral back-stopping the letter of credit so long as the CUTS money was released into escrow and disbursed according to the projection provided

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by CUTS. In addition, the Federation received a first charge on CUTS' real property (valued at between \$800,000 and \$1 million) and all of its assets. The Federation's exposure was further limited because the letter of credit could only be drawn upon when a customer initiated a credit card chargeback. Since nearly three quarters of the money from customers was in trust accounts, the potential real exposure was in fact, only \$400,000 (and only if CUTS did not close the deal and went into bankruptcy).

Unfortunately, progress on the deal continued to move slowly and drifted into September.

While CUTS was able to manage through to the end of the month, it had accrued significant liabilities that would have to be settled in order for the deal to get to closing. The National Executive considered the request for

financing and agreed on the following conditions: that any money lent would be disbursed according to a satisfactory cash-flow; and that no loans would be provided unless the deal was going to close. The second condition was critical because if the deal closed, then there was no exposure to the initial \$1.6 million on deposit with CUTS' bank.

On Friday, October 16, the CUTS Board of Directors approved the sale of assets to Merit and the Federation subsequently made an initial loan of \$1,180,000 to CUTS. The shareholders

approved the sale on Monday, October 19, and the Federation subsequently served notice of its application to the Ontario Superior Court to have CUTS put into receivership (pursuant to the terms of the sale). The Federation made a subsequent loan of \$705,000 on Wednesday, October 21. The court appointed the Receiver on Friday, October 23, and the deal closed as per schedule on Sunday, October 25.

The National Executive expects the real property to be sold within the next eight to ten weeks, at which point the Federation will be repaid the

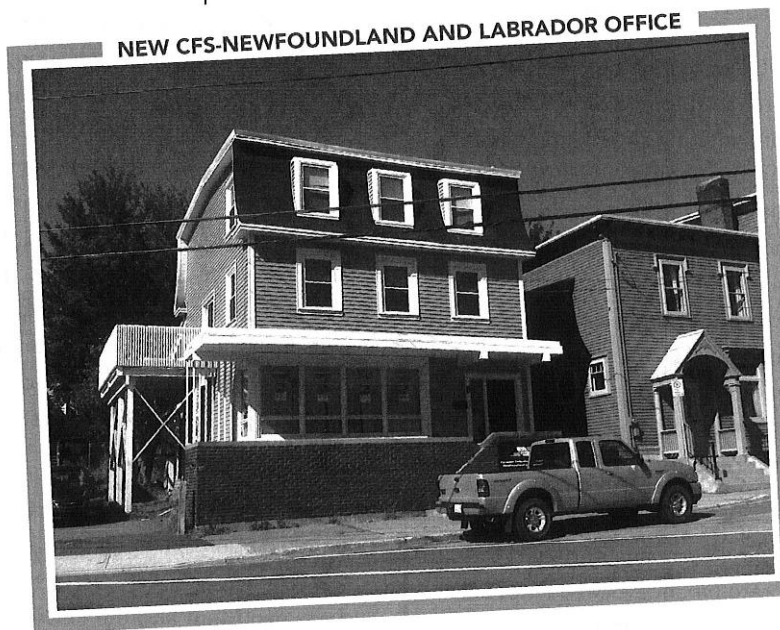
majority of the funds owed. The remaining portion, including interest, will be paid out for the assets by Merit.

The Receiver has indicated that their preliminary work is almost complete and the estate will be making payments to secured

creditors, which include the Federation and two creditors owed \$1 each, in short order.

LOAN TO CFS-NL

On April 16, 2009, the National Executive approved a resolution to loan the Federation's affiliated provincial organisation in Newfoundland and Labrador, Canadian Federation of Students-Newfoundland and Labrador, Inc. (CFS-NL) up to \$250,000 for the purchase of a building in St. John's to act as headquarters for that organisation.



In June, CFS-NL informed the Federation, that after an exhaustive search, an agreement of purchase and sale had been reached and that CFS-NL would require \$210,000 of the available \$250,000. Shortly thereafter, the Federation and CFS-NL entered into a mortgage agreement under which the Federation formally agreed to provide a loan with the building pledged as security.

Under the terms of the mortgage agreement, the loan will be repaid over the next eleven years, with the first payment due by February 15, 2010. The first nine payments will be for \$20,000 and the final two payments will be for \$15,000.

To offset the loss in value of the payments that will inevitably result from inflation, each payment will be adjusted by the rate of increase in the Canadian Consumer Price Index (CPI) between July 2009 and the month of December in the year immediately preceding the year for which the payment is due. For example, the fourth payment of \$20,000, due February 15, 2013, will be adjusted by the rate of change in the CPI between July 2009 and December 2012. Assuming inflation of two percent per year, the payment will be for \$21,400.

2008-09 AUDITED STATEMENTS

The audit of the financial statements of Canadian Federation of Students and Canadian Federation of Student-Services for fiscal 2009 has commenced and the auditors will return to the Federation offices the week following the annual general meeting with the goal of completing the audit by mid-December 2009.

Appendix I: Government Meetings

DATE	NAME	PARTY
2009/10/19	Ron Cannan	Conservative
2009/10/19	Colin Carrie	Conservative
2009/10/19	Laurie Hawn	Conservative
2009/10/19	Gail Shea	Conservative
2009/10/19	Ed Holder	Conservative
2009/10/19	Randy Kamp	Conservative
2009/10/19	Claude Gravelle	NDP
2009/10/19	Brian Jean	Conservative
2009/10/19	Cathy McLeod	Conservative
2009/10/19	Malcolm Allen	NDP
2009/10/19	Chris Charlton	NDP
2009/10/19	Yvon Godin	NDP
2009/10/19	Phil McColeman	Conservative
2009/10/19	Brian Storseth	Conservative

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APPENDIX I: GOVERNMENT MEETINGS

DATE	NAME	PARTY
2009/10/19	Lawrence MacAulay	Liberal
2009/10/19	Francis Valeriote	Liberal
2009/10/19	Bill Siksay	NDP
2009/10/19	Patrick Brown	Conservative
2009/10/19	Robert Oliphant	Liberal
2009/10/19	Royal Galipeau	Conservative
2009/10/19	Andrew Kania	Liberal
2009/10/19	John McCallum	Liberal
2009/10/19	Glenn Thibeault	NDP
2009/10/19	Mark Holland	Liberal
2009/10/19	Bryon Wilfert	Liberal
2009/10/19	John Wallace	Conservative
2009/10/19	Daniel Lang	Conservative
2009/10/19	James Cowan	Liberal
2009/10/19	Stephen Greene	Conservative
2009/10/19	Gerald J. Comeau	Conservative
2009/10/19	Art Eggleton	Liberal
2009/10/20	Wayne Easter	Liberal
2009/10/20	Joe Comartin	NDP

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APPENDIX I: GOVERNMENT MEETINGS

DATE	NAME	PARTY
2009/10/20	Geoff Regan	Liberal
2009/10/20	Michael Savage	Liberal
2009/10/20	Earl Dreeshen	Conservative
2009/10/20	Jay Hill	Conservative
2009/10/20	Judy Foote	Liberal
2009/10/20	Alex Atamanenko	NDP
2009/10/20	Rick Casson	Conservative
2009/10/20	Marlene Jennings	Liberal
2009/10/20	Navdeep Bains	Liberal
2009/10/20	Kirsty Duncan	Liberal
2009/10/20	Ray Boughen	Conservative
2009/10/20	Dona Cadman	Conservative
2009/10/20	Bonnie Crombie	Liberal
2009/10/20	Raymonde Folco	Liberal
2009/10/20	Gordon O'Connor	Conservative
2009/10/20	Shawn Murphy	Liberal
2009/10/20	John Cummins	Conservative
2009/10/20	Candice Hoepfner	Conservative
2009/10/20	Bev Shipley	Conservative

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APPENDIX I: GOVERNMENT MEETINGS

DATE	NAME	PARTY
2009/10/20	Joyce Murray	Liberal
2009/10/20	Jack Harris	NDP
2009/10/20	Brian Masse	NDP
2009/10/20	Peter Stoffer	NDP
2009/10/20	Tom Lukiwski	Conservative
2009/10/20	Anita Neville	Liberal
2009/10/20	Yasmin Ratansi	Liberal
2009/10/20	Irene Mathysen	NDP
2009/10/20	Rod Bruinooge	Conservative
2009/10/20	Gerry Byrne	Liberal
2009/10/20	Jim Maloway	NDP
2009/10/20	Patricia Davidson	Conservative
2009/10/20	Peter Goldring	Conservative
2009/10/20	Alan Tonks	Liberal
2009/10/20	Justin Trudeau	Liberal
2009/10/20	Don Davies	NDP
2009/10/20	John Rafferty	NDP
2009/10/20	Merv Tweed	Conservative
2009/10/20	Harold Albrecht	Conservative

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APPENDIX I: GOVERNMENT MEETINGS

DATE	NAME	PARTY
2009/10/20	Gerard Kennedy	Liberal
2009/10/20	Michelle Simson	Liberal
2009/10/20	Judy Wasylcia-Leis	NDP
2009/10/20	Peter MacKay	Conservative
2009/10/20	Bruce Hyer	NDP
2009/10/20	Catherine S. Callbeck	Liberal
2009/10/20	Elizabeth Hubley	Liberal
2009/10/20	Claudette Tardif	Liberal
2009/10/20	Lorna Milne	Liberal
2009/10/20	Raynell Andreychuk	Conservative
2009/10/20	Tommy Banks	Liberal
2009/10/20	Lucie Pépin	Liberal
2009/10/20	Yonah Martin	Conservative
2009/10/20	Jim Munson	Liberal
2009/10/20	Kelvin Kenneth Ogilvie	Conservative
2009/10/20	Nicole Eaton	Conservative
2009/10/20	Wilfred P. Moore	Liberal
2009/10/20	Terry M. Mercer	Liberal

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APPENDIX I: GOVERNMENT MEETINGS

DATE	NAME	PARTY
2009/10/21	Guy André	Bloc Québécois
2009/10/21	Gérard Asselin	Bloc Québécois
2009/10/21	Claude Bachand	Bloc Québécois
2009/10/21	Josée Beaudin	Bloc Québécois
2009/10/21	André Bellavance	Bloc Québécois
2009/10/21	Bernard Bigras	Bloc Québécois
2009/10/21	Raynald Blais	Bloc Québécois
2009/10/21	France Bonsant	Bloc Québécois
2009/10/21	Robert Bouchard	Bloc Québécois
2009/10/21	Diane Bourgeois	Bloc Québécois
2009/10/21	Paule Brunelle	Bloc Québécois
2009/10/21	Serge Cardin	Bloc Québécois
2009/10/21	Robert Carrier	Bloc Québécois
2009/10/21	Paul Crête	Bloc Québécois
2009/10/21	Claude DeBellefeuille	Bloc Québécois
2009/10/21	Nicole Demers	Bloc Québécois
2009/10/21	Johanne Deschamps	Bloc Québécois
2009/10/21	Luc Desnoyers	Bloc Québécois
2009/10/21	Jean Dorion	Bloc Québécois
2009/10/21	Gilles Duceppe	Bloc Québécois
2009/10/21	Nicolas Dufour	Bloc Québécois
2009/10/21	Meili Faille	Bloc Québécois
2009/10/21	Carole Freeman	Bloc Québécois
2009/10/21	Christiane Gagnon	Bloc Québécois
2009/10/21	Roger Gaudet	Bloc Québécois
2009/10/21	Monique Guay	Bloc Québécois
2009/10/21	Claude Guimond	Bloc Québécois
2009/10/21	Michel Guimond	Bloc Québécois
2009/10/21	Jean-Yves Laforest	Bloc Québécois
2009/10/21	Mario Laframboise	Bloc Québécois

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APPENDIX I: GOVERNMENT MEETINGS

DATE	NAME	PARTY
2009/10/21	Francine Lalonde	Bloc Québécois
2009/10/21	Carole Lavallée	Bloc Québécois
2009/10/21	Yves Lessard	Bloc Québécois
2009/10/21	Yvon Lévesque	Bloc Québécois
2009/10/21	Rob Moore	Conservative
2009/10/21	Kelly Block	Conservative
2009/10/21	Blake Richards	Conservative
2009/10/21	Gurbax Malhi	Liberal
2009/10/21	Pat Martin	NDP
2009/10/21	Ed Komarnicki	Conservative
2009/10/21	Olivia Chow	NDP
2009/10/21	Jean Crowder	NDP
2009/10/21	Nina Grewal	Conservative
2009/10/21	Dave Van Kesteren	Conservative
2009/10/21	Tony Clement	Conservative
2009/10/21	Andrew Scheer	Conservative
2009/10/21	Steven Fletcher	Conservative
2009/10/21	Rodney Weston	Conservative
2009/10/21	Mario Silva	Liberal
2009/10/21	Scott Simms	Liberal

WORKING TOGETHER

APPENDIX I: GOVERNMENT MEETINGS

DATE	NAME	PARTY
2009/10/21	Garry Breitkreuz	Conservative
2009/10/21	Randy Hoback	Conservative
2009/10/21	Joe Preston	Conservative
2009/10/21	Hedy Fry	Liberal
2009/10/21	Bernard Patry	Liberal
2009/10/21	Linda Duncan	NDP
2009/10/21	Scott Brison	Liberal
2009/10/21	Niki Ashton	NDP
2009/10/21	Dean Del Mastro	Conservative
2009/10/21	Lillian Eva Dyck	Liberal
2009/10/21	Jane Cordy	Liberal
2009/10/21	Roméo Dallaire	Liberal
2009/10/21	George Furey	Liberal
2009/10/21	Jean-Claude Rivest	Independent
2009/10/21	Mac Harb	Liberal
2009/10/21	Janis G. Johnson	Conservative
2009/10/22	Marc Lemay	Bloc Québécois
2009/10/22	Mike Allen	Conservative
2009/10/22	Peter Kent	Conservative

STUDENTS UNITED

APPENDIX I: GOVERNMENT MEETINGS

DATE	NAME	PARTY
2009/10/22	Peter Julian	NDP
2009/10/22	James Bezan	Conservative
2009/10/22	Denis Lebel	Conservative
2009/10/22	Mauril Bélanger	Liberal
2009/10/22	Denise Savoie	NDP
2009/10/22	Libby Davies	NDP
2009/10/22	Paul Dewar	NDP
2009/10/22	Carol Hughes	NDP
2009/10/22	Megan Leslie	NDP
2009/10/22	Terence Young	Conservative
2009/10/22	Ruby Dhalla	Liberal
2009/10/22	Judy Sgro	Liberal
2009/10/22	Peter Braid	Conservative
2009/10/22	Richard Harris	Conservative
2009/10/22	Greg Thompson	Conservative
2009/10/22	Rodger Cuzner	Liberal
2009/10/22	Peter Milliken	Liberal
2009/10/22	Todd Russell	Liberal
2009/10/22	Diane Finley	Conservative

WORKING TOGETHER

APPENDIX I: GOVERNMENT MEETINGS

DATE	NAME	PARTY
2009/10/22	Dennis Bevington	NDP
2009/10/22	Jack Layton	NDP
2009/10/22	David Christopherson	NDP
2009/10/22	Marc Garneau	Liberal
2009/10/22	Larry W. Campbell	Liberal
2009/10/22	Joan Fraser	Liberal
2009/10/22	Leo Housakos	Conservative
2009/10/22	Noël A. Kinsella	Conservative
2009/10/22	Michael A. Meighen	Conservative
2009/10/22	Terry Stratton	Conservative
2009/10/22	Fred Dickson	Conservative
2009/10/22	Percy E. Downe	Liberal
2009/10/22	Carolyn Stewart Olsen	Conservative
2009/10/22	Ethel M. Cochrane	Conservative
2009/10/22	Rod A. A. Zimmer	Liberal
2009/10/22	William Rompkey	Liberal
2009/10/22	Nancy Greene-Raine	Conservative
2009/10/22	Maria Chaput	Liberal
2009/10/23	Scott Andrews	Liberal

Appendix II: Media Coverage

DATE	OUTLET	SUBJECT
2009/05/21	Charlatan (Carleton)*	Graduate student debt
2009/06/22	AChannel	Launch of Canada Student Grant Program
2009/06/22	Sun Media	Launch of Canada Student Grant Program
2009/06/22	Globe and Mail	Launch of Canada Student Grant Program
2009/06/22	Metro	Launch of Canada Student Grant Program
2009/06/22	Radio-Canada (TV)	Launch of Canada Student Grant Program
2009/06/23	Briarpatch	Student debt
2009/07/10	Radio-Canada	Student unemployment
2009/07/21	Globe and Mail	Quality of post-secondary education
2009/07/23	Radio Ville-Marie	Student debt
2009/07/31	Radio-Canada (Halifax)	Elimination of interest rate charges in NL
2009/08/03	Financial Post	Financial difficulties facing students
2009/07/31	National Post	Student unemployment
2009/08/07	CBC TV (National)	Student unemployment

WORKING TOGETHER

APPENDIX II: MEDIA COVERAGE

DATE	OUTLET	SUBJECT
2009/08/07	Radio-Canada (National)	Student unemployment
2009/08/07	CBC TV (Montreal)	Credit cards to pay fees
2009/08/07	CBC Radio One	Student unemployment
2009/08/07	CanWest	Student unemployment
2009/08/07	CBC (Website)	Student unemployment
2009/08/07	CTV	Student unemployment
2009/08/07	A.M. 800 (Windsor)	Student unemployment
2009/08/07	Radio-Canada (Alberta)	Student unemployment
2009/08/07	Hamilton Spectator	Student unemployment
2009/08/08	CKNW AM 980	Student unemployment
2009/08/10	Radio-Canada (Winnipeg)	Student unemployment
2009/08/10	Quebec Passion FM	Student unemployment
2009/08/11	Radio-Canada (Heures des comptes)	Student unemployment
2009/08/11	Radio-Canada International	Credit cards to pay fees
2009/08/12	Radio-Canada (Saskatchewan)	Student unemployment
2009/08/13	CanWest	Technology in post-secondary education
2009/08/17	Toronto Star	Parents involvement in children's education
2009/08/19	Canadian Press	Ipsos Reid poll on students and finances
2009/08/19	CJBK (London)	Ipsos Reid poll on students and finances

STUDENTS UNITED

APPENDIX II: MEDIA COVERAGE

DATE	OUTLET	SUBJECT
2009/08/19	CIUT (Toronto)*	Ipsos Reid poll on students and finances
2009/08/20	Globe and Mail	Ipsos Reid poll on students and finances
2009/08/20	Corriere Canadese Online	Ipsos Reid poll on students and finances
2009/08/21	London Free Press	Student unemployment and tuition fees
2009/08/21	University Affairs	Student unemployment and tuition fees
2009/08/24	CBC Live Chat	Student unemployment and tuition fees
2009/08/24	Radio-Canada (Regina)	Student unemployment and tuition fees
2009/08/25	CBC Radio (Ontario Today)	Student unemployment and tuition fees
2009/08/25	CTV	Ipsos Reid poll on students and finances
2009/09/01	CUP Quebec*	Elite research universities
2009/09/05	Toronto Star	Student unemployment
2009/09/07	News 889	OECD report
2009/09/09	Metro	Student debt
2009/09/09	CanWest	Tuition fees
2009/09/09	Macleans	Canada Student Loans Program
2009/09/11	Canadian Lawyer for Students	Tuition fees at University of Saskatchewan
2009/09/11	CanWest	Copyright consultations
2009/09/14	Astral Media	McGill fee hikes for M.B.A. students
2009/09/22	CKGL-AM	Factors affecting first year students

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APPENDIX II: MEDIA COVERAGE

DATE	OUTLET	SUBJECT
2009/09/26	Montreal Gazette	CEGEP Tuition Fees
2009/10/06	News 1130	Student unemployment
2009/10/14	Radio-Canada (Vancouver)	Funding for youth programs
2009/10/20	AM 800 (Windsor)	Tuition fee report
2009/10/20	Globe and Mail	Tuition fee report
2009/10/24	Canadian Press	Increased enrolment
2009/10/26	Daily Planet	Increased enrolment
2009/11/09	Radio-Canada (Saskatchewan)	University rankings
2009/11/20	Global TV	Tuition fees

* Denotes Campus Media

Appendix III: Website Service Participation

British Columbia

Local	75	Camosun College Student Society*
Local	18	Douglas Students' Union
Local	33	Emily Carr Students' Union
Local	13	College of New Caledonia Students' Union
Local	72	North Island Students' Union
Local	66	Northwest Community College Students' Union (in development)
Local	4	Selkirk College Students' Union
Local	15	Thompson Rivers University Students' Union
Local	73/76	Students' Unions of Vancouver Community College
Local	61	Vancouver Island University Students' Union

Manitoba

Local	37	Brandon University Students' Union
Local	96	University of Manitoba Graduate Students' Association*
Local	103	University of Manitoba Students' Union*
Local	8	University of Winnipeg Students' Association*

Ontario

Local	82	Algoma University Students' Union
Local	78	Carleton University Graduate Students' Association
Local	93	Glendon College Student Union*
Local	62	University of Guelph Graduate Students' Association
Local	30	Laurentian University Students' General Association
Local	110	Laurentian University Graduate Students' Association

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APPENDIX III: WEBSITE SERVICE PARTICIPATION

Local	88	Association des étudiantes et étudiants francophones de l'Université Laurentienne
Local	32	Lakehead University Student Union*
Local	104	Laurentian Association of Mature and Part-Time Students
Local	94	University of Ottawa Graduate Students' Association
Local	105	Continuing Education Students' Association of Ryerson
Local	24	Ryerson Students' Union
Local	19	University of Toronto Graduate Students' Union*
Local	98	University of Toronto Students' Union
Local	71	Trent Central Student Association*
Local	68	York Federation of Students
Local	84	York University Graduate Students' Association

Québec

Local	108	Dawson Student Union
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New Brunswick

Local	67	University of New Brunswick Graduate Students' Association
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Prince Edward Island

Local	70	University of Prince Edward Island Graduate Students' Association
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Nova Scotia

Local	7	Student Union of NSCAD University
Local	11	University of King's College Students' Union
Local	69	Association générale des étudiants de l'Université Sainte-Anne*

Newfoundland and Labrador

Local	36	Grenfell College Student Union
Local	100	Graduate Students' Union of the Memorial University of Newfoundland
Local	35	Memorial University of Newfoundland Students' Union
Local	45	Marine Institute Student's Union
Local	46	College of the North Atlantic Students' Union

*Students' Union Website Service subscribers who do not use the content management system.



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Annual General Meeting
Assemblée générale annuelle

Internal Affairs

National Executive Report

May 17, 2009 to November 24, 2009

STUDENTS UNITED

INTERNAL AFFAIRS

NATIONAL EXECUTIVE

Current Composition

The current members of the National Executive are:

2009-2010 Term

POSITION	NAME
Aboriginal Students' Representative	Thomas Roussin
Alberta Representative	vacant
British Columbia Representative	Michael Olson
Students of Colour Representative	Krishna Saravanamuttu
Francophone Students' Representative	Roxanne Dubois
Graduate Students' Representative	Andrea Balon
Manitoba Representative	Jonny Sopotiuik
National Chairperson	Katherine Giroux-Bougard
National Deputy Chairperson	Noah Stewart
National Treasurer	Dave Molenhuis
New Brunswick Representative	Jennifer Woodland
Newfoundland and Labrador Representative	Daniel Smith
Nova Scotia Representative	Jake Byrne
Ontario Representative	Hamid Osman
Prince Edward Island Representative	Dolores LeVangie
Québec Representative	vacant
Saskatchewan Representative	Kaytlyn Barber
Women's Representative	Sandy Hudson

ALBERTA REPRESENTATIVE

At the May 2009 national general meeting, the position of Alberta representative on the National Executive for 2009-10 went unfilled. At this meeting, elections will be conducted for the Alberta Representative for the remainder of the 2009-10 term.

QUÉBEC REPRESENTATIVE

At the May 2009 national general meeting, the position of Québec representative on the National Executive for 2009-10 went unfilled. At this meeting, elections will be conducted for the Québec Representative for the remainder of the 2009-10 term.

PRINCE EDWARD ISLAND REPRESENTATIVE

Dolores LeVangie who has served as the Prince Edward Island Representative since May 2008, is resigning effective this meeting. A by-election will be conducted for the Prince Edward Island Representative for the remainder of the 2009-10 term.

REGIONAL ORGANISERS

Prairies Organiser (Manitoba)

Prairies Organiser Elizabeth Carlyle will commence a twelve-month maternity leave in December. The National Executive will ensure the implementation of campaigns and services continue throughout her leave.

Prairies Organiser (Saskatchewan and Alberta)

A job posting was circulated for this position in May 2009, with interviews of candidates occurring through summer. Unfortunately, the National Executive was unable to fill the position prior to the start of the 2009-10 academic year.

In the coming weeks the National Executive will re-commence its search to fill the vacancy.

Maritimes Organiser

In mid-July, Rebecca Rose was hired to fill the vacant Maritimes Organiser position. Rebecca, originally from Nova Scotia, had previously been active with the Federation at her Local.

FEDERATION NATIONAL CONGRESSES

The Federation holds two national congresses each year, in May and November. In addition, the

WORKING TOGETHER

INTERNAL AFFAIRS

Federation's two national caucuses, the National Aboriginal Caucus and the National Graduate Caucus, hold national meetings each February or March of each year.

National Caucus General Meetings

The Federation's National Graduate Caucus consists of all member students' unions composed in whole or in part of graduate students. Each year during the winter semester a national general meeting of the Caucus is held. The next meeting has not yet been scheduled.

The Federation's National Aboriginal Caucus consists of all member students' unions composed in whole or in part of Aboriginal students.

Each year during the winter semester a national general meeting of the Caucus is held. The next meeting has been tentatively

scheduled for May 19 to 20, 2010. The National Aboriginal Caucus Executive will be confirming the dates at its next meeting in December.

May 2010 National General Meeting

The spring 2010 national general meeting is scheduled for May 21 to 25. The National Executive will be confirming the dates at its next meeting in early January.

November 2010 National General Meeting

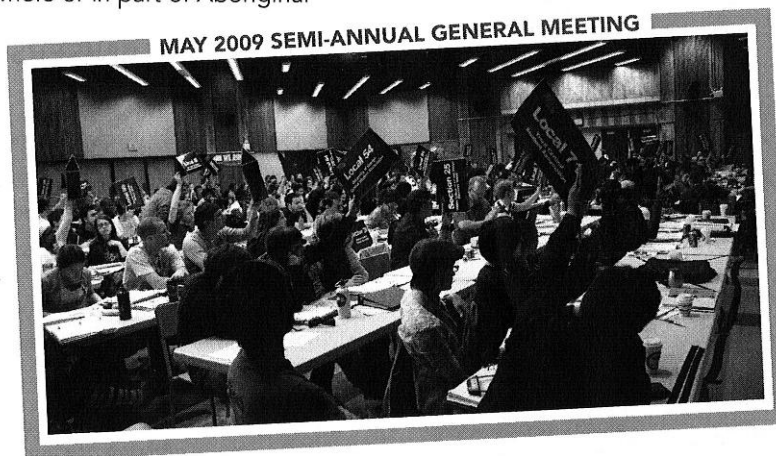
The fall 2010 national general meeting is tentatively scheduled for November 24 to 27. The National Executive will be finalising the dates at its meeting in April.

OFFICE ORGANISATION

Relocation of the National Office

In 2000, the membership established a capital fund for the purchase of office space to house the Federation's national headquarters. Seven years later and following an extensive search and review, the Federation purchased a property in central Ottawa.

The property, which included a 1890s heritage building and a 1940s addition, met most of the Federation's criteria. The property was purchased for \$1,166,000 (taxes included), with the land valued at \$845,880 and the building valued at \$320,120.

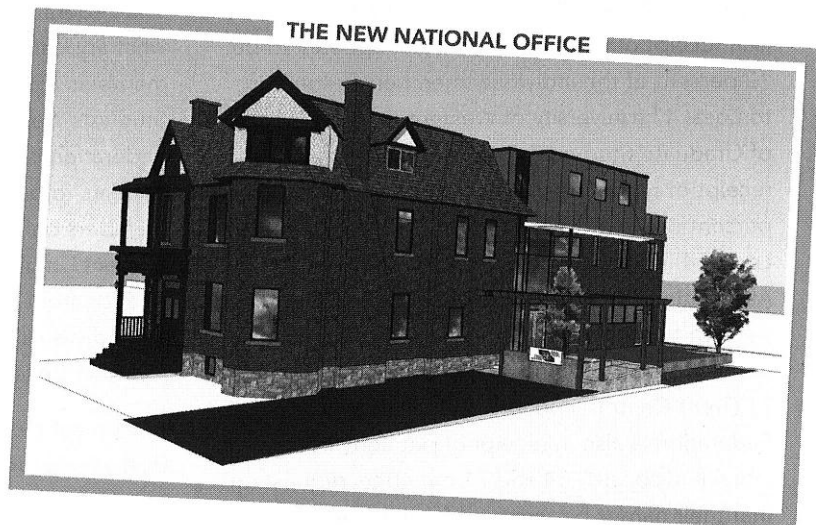


The property was purchased with the intention of replacing the addition, which was structurally and aesthetically flawed, with a new structure to

be conjoined to the heritage building. Over the course of the year that followed, a new building was planned and a design, that respects the original heritage building while ensuring the property is accessible and that the building and its utilities are environmentally sustainable, was approved by both the Federation and the City of Ottawa's heritage preservation authority.

In November 2008, work commenced on the building with the demolition of the 1940's addition, the excavation of the site, and seismic upgrades to the heritage building foundation walls.

In May, the project transitioned to the third and final phase of construction with the closure of the building envelope. By mid-June the Federation moved its operations into the new national office and expanded into the portion of the building that was completed. At present the Federation has occupancy over the entirety of the building. Setup and construction finishing is ongoing and expected to be completed by January.



LEGAL AFFAIRS

At the Federation's 26 Annual General Meeting the membership directed the National Executive to take whatever steps were necessary to uphold the integrity of the Federation and defend the goodwill associated to its name. As per this directive the National Executive has vigorously defended the Federation against unfounded allegations, libelous statements and the violations of the Federation's moral and contractual rights.

MEMBERSHIP ISSUES

The Canadian Federation of Students and the Canadian Federation of Students-Services were created to be national associations of individual post-secondary students. Within the Federations' structure, though, the individual student members are represented by their respective university and college student unions, through national assemblies employing a delegate voting system; however, the Federations' Bylaws set out that membership is determined directly by the individual members through on-campus referenda. In addition to setting out the process by which individual students vote on joining the Federations, the bylaws include a provision whereby the members can vote in a referendum on whether or not to continue their membership. To be initiated, such a vote requires a

portion of the individual members belonging to a given student union to petition the Federations to conduct such a vote. Such a petition must be signed by at least ten percent of the individual students belonging to the union.

The Federation is in receipt of a petition from what appears to be 11 percent of the individual members belonging to Local 44 (University of Victoria Students' Society). In addition, the Federation is in receipt of a second petition of individual members requesting that their names be removed from that petition.

The Federation is in receipt of a petition from what appears to be 16 percent of the individual members belonging to Local 21 (University of Calgary Graduate Students' Association) and a petition from what appears to be 13 percent of the individual members belonging to Local 42 (Alberta College of Art and Design Students' Association).

The Federation is in receipt of a petition from what appears to be 14 percent of the individual members belonging to Local 9 (University of Regina Students' Union).

The Federation is in receipt of a petition from what appears to be 11 percent of the individual members belonging to Local 1 (Carleton

WORKING TOGETHER

INTERNAL AFFAIRS

University Students' Association). The Federation is in receipt of a petition from what appears to be 12 percent of the individual members belonging to Local 47 (University of Western Ontario Society of Graduate Students). The Federation is in receipt of a petition from what appears to be 10 percent of the individual members belonging to Local 54 (University of Guelph Central Students' Association). The Federation is in receipt of a petition from what appears to be 13 percent of the individual members belonging to Local 71 (Trent Central Students' Association). The Federation is also in receipt of petitions from individual Local 1, 54 and 71 members requesting that their names be removed from those petitions.

The Federation is in receipt of a petition from what appears to be 13 percent of the individual members belonging to Local 79 (Post-Graduate Students' Society of McGill University). The Federation is in receipt of a petition from what appears to be 16.9 percent of the individual members belonging to Local 91 (Concordia Student Union). The Federation is in receipt of a petition from what appears to be 13.7 percent of the individual members belonging to Local 108 (Dawson College Students' Union).

At its most recent meeting, the National Executive struck a subcommittee to review the petitions to ensure that they are in order.